

# TeamDrive Registration Server Virtual Appliance Installation and Configuration

Release 3.5.7.0

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#### **CHAPTER**

# **ONE**

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TeamDrive Registration Server \	/irtual Appliance	e Installation and	Configuration, Re	lease 3.5.7.0

#### **CHAPTER**

#### **TWO**

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TeamDrive Registration	Server Virtua	l Appliance	Installation and	Configuration,	Release 3.5.7.0

#### THREE

#### INTRODUCTION

The TeamDrive Registration Server Virtual Appliance offers a pre-installed and ready-to-run TeamDrive Registration Server suitable for deployment in a virtualized environment like VMWare.

This document will guide you through the deployment and initial installation of the Virtual Appliance and the configuration of the TeamDrive Registration Server.

This Installation Guide outlines the deployment of a single node installation, where all required components are located on the same OS instance. Please consult the *TeamDrive Registration Server Administration Guide* for recommendations about scalability and/or high availability.

#### 3.1 Requirements

#### 3.1.1 Required Skills

When installing the TeamDrive Registration Server, we assume that you have basic knowledge of:

- VMware: importing and deploying virtual machines, configuring virtual networking and storage (when installing the TeamDrive Server components in a virtual environment or when using a pre-installed Virtual Appliance)
- Linux system administration:
  - Adding/configuring software packages
  - Editing configurations files with a text editor (e.g. vi or nano)
  - Starting/stopping services, enabling them at system bootup time
  - Creating user accounts
  - Assigning file ownerships and privileges
  - Creating and mounting file systems
  - Setting up environment variables
- Apache HTTP Server: installation and configuration, adding and enabling modules, modifying configuration files
- MySQL Database: installation and configuration, administration/maintenance, using the MySQL command line client, basic SQL
- MTA configuration: installing and configuring a local MTA like the Postfix mail server
- Basic knowledge of application server technology

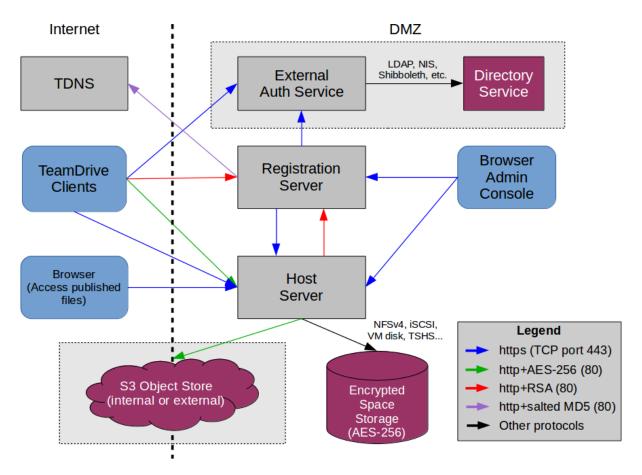


Fig. 3.1: TeamDrive Enterprise Server Networking Overview

#### 3.1.2 Network Requirements

The system must have IP connectivity, using a fixed IP address and a resolvable fully qualified domain name. The Registration Server itself needs to be able to properly resolve host names, too.

If the Registration Server is located behind a firewall, please ensure that it is reachable via HTTP (TCP port 80) by the TeamDrive Clients. HTTPS access (TCP port 443) is only required for accessing the web-based Administration Console and can be restricted based on your requirements.

If the Registration Server has been configured to contact the TeamDrive TDNS service, it needs to be able to establish outgoing HTTP connections (TCP port 80) to http://tdns.teamdrive.net/ and its Master Registration Server (http://reg.teamdrive.net by default), either directly or via an existing HTTP proxy server.

For more details about TDNS, see chapter *TeamDrive Name Server (TDNS)* in the *TeamDrive Registration Server Reference Guide*.

For the initial registration and the exchange of cryptographic keys, the Host Server must be able to contact the Registration Server via HTTP (TCP port 80). After the registration and activation, no further connections from the Host Server to the Registration Server will be established.

To perform API calls (e.g. to create new Space Depots or to query for existing Spaces for a particular user), the TeamDrive Registration Server must be able to establish outgoing HTTP or HTTPS connections to the TeamDrive Hosting Service.

If you use External Authentication for Authenticating user accounts, the Registration Server needs to be able to establish outgoing HTTP or HTTPS connections to the host providing the external Authentication Service.

## 3.2 Hardware Requirements

The TeamDrive Registration Server Virtual Appliance is delivered in the form of a virtual machine image. Its main technical specifications are:

- Supported platforms: VMWare vSphere 4 and VMWare vSphere 5 (VMWare Workstation 7 or Oracle VM VirtualBox can be used for testing purposes)
- Minimum VM Memory: 2 GB

• vCPUs: 2

• HDD: 100GB

• Guest OS: CentOS 6 (64-bit)

# 3.3 Main Software components

The TeamDrive Registration Server comprises the following components and modules:

- Apache Web Server 2.2
- PHP 5.3
- MySQL 5.1 (or later) Database Server
- Yvva Runtime Environment version 1.2



#### VIRTUAL APPLIANCE INSTALLATION AND CONFIGURATION

# 4.1 Download and Verify the Virtual Appliance Image

A .zip Archive containing the virtual appliance's disk image and VM configuration can be obtained from the following URL:

http://s3download.teamdrive.net/HostServer/TD-Registration-Server-CentOS6-64bit-3.5.7.0.zip

Download the .zip archive and the corresponding SHA1 checksum file:

http://s3download.teamdrive.net/HostServer/TD-Registration-Server-CentOS6-64bit-3.5.7.0.zip.sha1

You should verify the SHA1 checksum to ensure that the zip archive is intact.

You can use the shalsum command line utility on Linux to verify the integrity of the downloaded file.

For guidance on how to verify this checksum on other platforms, see the following articles:

- Apple Mac OS X: How to verify a SHA-1 digest on Mac OS X
- · Microsoft Windows: Availability and description of the File Checksum Integrity Verifier utility

For additional safety, we recommend to verify the cryptographic signature of the zip archive as well.

You need to have a working GnuPG installation in order to verify this signature. The installation and configuration of GnuPG is out of the scope of this document — see the documentation at https://gnupg.org/ for details.

The public TeamDrive Build GPG key can be downloaded from here:

http://repo.teamdrive.net/RPM-GPG-KEY-TeamDrive

Import the key into your keyring and double check it matches the fingerprint provided below:

```
$ gpg --fingerprint support@teamdrive.net

pub 2048R/9A34C453 2014-07-01

    Key fingerprint = 8F9A 1F36 931D BEFA 693B 9881 ED06 27A9 9A34 C453

uid TeamDrive Systems (RPM Build Key) <support@teamdrive.net>

sub 2048R/6048C568 2014-07-01
```

Each official release is signed with this TeamDrive GPG key. The signature can be obtained from the following URL:

http://s3download.teamdrive.net/HostServer/TD-Host-Server-CentOS6-64bit-3.5.7.0.zip.asc

To verify the signature on a Linux operating system, the .zip and corresponding .asc file should be located in the same directory. Now run the following command:

```
$ gpg --verify TD-Registration-Server-CentOS6-64bit-3.5.7.0.zip.asc gpg: Signature made Mo 18 Mai 2015 10:34:09 CEST using RSA key ID 9A34C453 gpg: Good signature from `TeamDrive Systems (RPM Build Key) <support@teamdrive.net>'' gpg: WARNING: This key is not certified with a trusted signature! gpg: There is no indication that the signature belongs to the owner. Primary key fingerprint: 8F9A 1F36 931D BEFA 693B 9881 ED06 27A9 9A34 C453
```

The procedure on other platforms may vary, please consult the GnuPG documentation for details on how to accomplish this task.

# 4.2 Import the Virtual Appliance

After you have confirmed the integrity and authenticity, unzip the zip archive.

The archive contains four files, a virtual disk image (.vmdk), two virtual machine description files (.ovf) and a manifest file (.mf), containing the file names and SHA1 checksums.

Import the virtual machine image according to the documentation of your virtualization technology and adjust the VM parameters (e.g. number of virtual CPUs, RAM) based on your requirements, if necessary.

**Note:** An import to VMWare ESXi might fail with the error:

```
Unsupported hardware family 'virtualbox-2.2'.
```

In this case use the .ovf file starting with vmx\_\*.ovf

Start up the virtual machine and observe the virtual machine's console output.

# 4.3 First Boot and Initial Configuration

When you boot up the VM image for the first time, the Operating System will perform a number of initial configuration steps, to customize the virtual machine for your environment. For more details on these individual steps, please refer to the *Red Hat Enterprise Linux 6 Installation Guide* at https://access.redhat.com/documentation/en-US/Red\_Hat\_Enterprise\_Linux/6/html/Installation\_Guide/index.html

The first screen will prompt you to select your keyboard layout. Use the cursor keys to select the appropriate layout and press Tab to select the **OK** button. Press Space or Enter to proceed.



After loading the appropriate keymap, you will now be prompted to enter the password for the *root* user account. Choose a strong password here — the *root* user has full administrative privileges on a Linux system. The password won't be printed on the screen for security reasons, therefore you need to enter it twice to avoid typos.



Next, you are required to configure the network device and DNS.

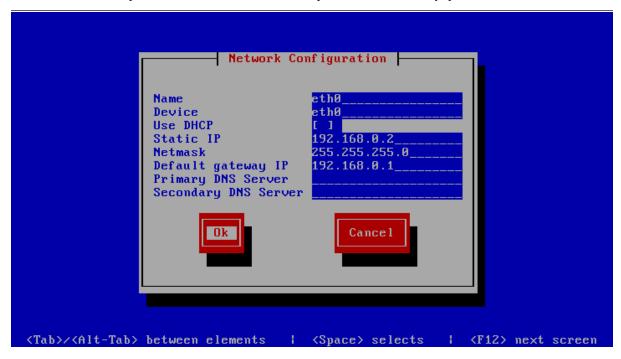


Press Enter to enter the device configuration screen. Select the network device which is usually named **eth0**. The hardware description (e.g. **AMD PCnet32** or **Ethernet**) depends on the virtual network card that your virtual machine has been configured with. Press Enter to get to the device configuration details.

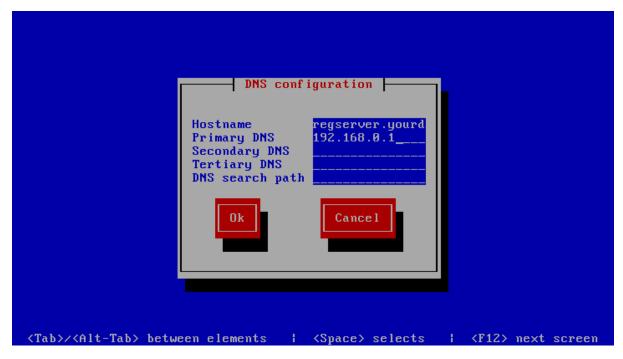


The network configuration screen allows you to specify the IP address and other network-related settings. Adjust these to your local requirements. Use the Tab key to move between elements. Select the **Ok** button and press Space or Enter to apply your changes. In the device selection screen, select the **Save** button to save the device configuration.

**Note:** Note that you should not use dynamic IP addresses (DHCP) for the TeamDrive Registration Server. The TeamDrive Service depends on static IP addresses and requires a resolvable fully qualified domain name.



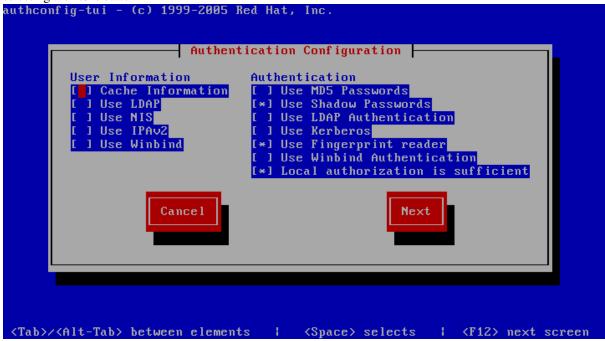
Next, select the **DNS configuration** screen from the network configuration and adjust the DNS settings to match your environment. Enter your Registration Server's host name (e.g. regserver.yourdomain.com) in the **Hostname** field and add your DNS server's IP address(es). Select the **Ok** button to apply the DNS changes.



Select the **Save&Quit** button to proceed with the installation.

**Note:** A cloned CentOS image in a VMWare environment might exhibit problems updating the network interface. If you are observing issues when configuring the network interface, please follow these instructions: https://blog.linuxnet.ch/centos-reconfigure-network-interfaces-after-cloning-vm-with-vcenter/

The next screen allows you to modify the local user authentication configuration. Unless you have specific requirements for your local environment, it's safe to keep the proposed defaults and proceed with the installation by selecting the **Next** button.



The following screen will ask you to select which services should be started at system bootup time. Adjust these based on your requirements and local policies. Also make sure that the MySQL database (service mysqld) is enabled. Select the **Ok** button to proceed.

**Note:** Do not enable the Apache HTTP Server (httpd) yet — this should only be done after the Registration Server has been configured correctly.



The system will now proceed with the bootup process until you reach the login prompt.

Log in as the root user, providing the login password you defined during the initial installation.

```
CentOS release 6.5 (Final)
Kernel 2.6.32-431.23.3.el6.x86_64 on an x86_64
regserver login: root
Password:
[root@regserver ~]# _
```

# 4.4 Updating the Installed Software Packages

As a first step, we strongly advise to perform an update of the installed software packages. New security issues or software bugs might have been discovered and fixed since the time the Virtual Appliance has been built.

This can be done using the yum package management tool. As a requirement, the Virtual Appliance needs to be connected to the network and needs to be able to establish outgoing HTTP connections to the remote RPM package repositories. To initiate the update process, enter the following command:

```
[root@regserver ~]# yum update -y
```

yum will first gather the list of installed packages and will then determine, if updates are available. If any updates need to be installed, the affected RPM packages will now be downloaded from the remote repositories and installed.

If the yum update installed any updated packages, consider performing a reboot before you proceed, to ensure that the updates are activated.

**Note:** Performing a regular update of all installed packages is an essential part of keeping your system secure. You should schedule a regular maintenance window to apply updates using yum update (and perform a reboot, to ensure that the system still boots up fine after these updates). Failing to keep up to date with security fixes may result in your system being vulnerable to certain remote exploits or attacks, which can compromise your system's security and integrity.

# 4.5 Changing the Default MySQL Database Passwords

The TeamDrive Registration Server Virtual Appliance uses the following default passwords for the MySQL database. We strongly suggest changing the passwords of the MySQL users root and teamdrive before connecting this system to a public network.

Account type	Username	Password (default)	New Password
MySQL Database Server	root	teamdrive	
MySQL Database Server	teamdrive	teamdrive	

To change the passwords for the MySQL root and teamdrive user, please use the following commands. First change the password for the root user:

```
[root@regserver ~]# mysqladmin -u root -pteamdrive password
Warning: Using a password on the command line interface can be insecure.
New password: <new password>
Confirm new password: <new password>
```

Next, log into the MySQL database as the root user (using the new password) and change the password for the user teamdrive:

```
[root@regserver ~]# mysql -u root -p
Enter password: <new password>
[...]

mysql> SET PASSWORD FOR 'teamdrive'@'localhost' = PASSWORD('<new password>');
Query OK, 0 rows affected (0.00 sec)

mysql> quit
Bye
```

**Note:** Take note of the new MySQL password for the teamdrive user, as you will need to change some configuration files using that password as outlined in the following chapters Configuring the Registration Server's MvSOL configuration and Administration Console MySQL Configuration.

TeamDrive Registration Server Virtu	al Appliance	Installation and	d Configuration,	Release 3.5.7.0

# CONFIGURING AND TESTING THE MYSQL DATABASE CONNECTIONS

#### 5.1 Configuring the Registration Server's MySQL configuration

If the username, password or host name to connect to the MySQL database server have been changed from the installation defaults, you need to update the login credentials used by the Registration Server's Yvva Runtime Environment.

To change the MySQL login credentials for the Registration Server's database connections, open the file /etc/td-regserver.my.cnf in a text editor.

The user field identifies the user name, while the password field contains the MySQL user's password in plain text:

```
#
# This configuration file defines the MySQL login credentials (e.g. username,
# password, host name) used by the TeamDrive Registration Server Apache module
# (mod_yvva), the TeamDrive Registration Server Auto Tasks (service
# td-regserver) and (optionally) the PHP-based TeamDrive Registration Server
# Admin Console. You need to restart httpd and the TeamDrive Registration
# Server background process after making changes to this file.
#

[regdb]
database=td2reg
user=teamdrive
password=teamdrive
host=localhost
socket=/var/lib/mysql/mysql.sock
```

**Note:** Please note that this file contains the MySQL login credentials in plain text. Make sure to restrict the access permissions to this file so that only the root user and the Apache HTTP Server (mod\_yvva in particular) can open this file. The file ownerships should be set to apache: apache, the file permissions should be set to "600".

After making changes to the credentials, you have to restart the Apache HTTP Server and the td-regserver background service.

If you're seeing any errors at this stage, please consult the chapter troubleshooting for guidance. Double check that the MySQL login credentials are correct. Also try to connect to the MySQL database using these values from the mysql command line client.

# **5.2 Administration Console MySQL Configuration**

In order to being able to manage the Registration Server, the PHP-based Administration Console needs to be able to connect to the Registration Server's MySQL Database.

By default, the Administration Console uses the same configuration file as the Registration Server (/etc/td-regserver.my.cnf), so any changes made in this file also apply to the Administration Console, if it's located on the same host as the actual Registration Server.

The location of the MySQL configuration file is specified in the configuration file  $\/\$  var/www/html/tdlibs/globals-php. The distribution ships with an example configuration file  $\/\$  var/www/html/tdlibs/globals-sample.php — just copy it to globals.php and modify it to match your environment:

```
<?php
  /*
   * This file specifies how the TeamDrive Registration Server
   * Adminstration Console connects to the MySQL database.
   * Please change these settings to suit your environment, and then
   * save this file as "globals.php"
   */
  /*
   * Specify a path to a local MySQL configuration file (default).
   \star If found, these values override any settings provided in $dsn2import
   * below.
   * The file should look as follows (MySQL INI-style format):
   * database=td2reg
   * user=teamdrive
   * password=teamdrive
   * host=localhost
   $mysqlConfigFile = '/etc/td-regserver.my.cnf';
   * Alternatively, enter the connection string to connect the MySQL database.
   \star Use this option if the Admin Console is installed on a separate host and
   * there's no TeamDrive specific MySQL configuration file
   * The format is: mysql://<username>:<password>@<host>/<database>
   //$dsn2import = 'mysql://teamdrive:teamdrive@127.0.0.1/td2reg';
?>
```

As an alternative to providing the location of a MySQL configuration file (e.g. when installing the Administration Console on a different host), you can define the username, password and hostname required to connect to the MySQL database server in globals.php directly, by commenting out the \$mysqlConfigFile variable and updating the connection string in the variable \$dsn2import accordingly:

```
$dsn2import = 'mysq1://teamdrive:teamdrive@127.0.0.1/td2reg';
```

The format is mysql://susername>:syssword>@shostname>/databasename. The database name usually does not need to be modified (td2reg is the default name).

The file must be readable by the user that the Apache HTTP Server is running under, usually apache, but should otherwise be protected against unauthorized viewing (e.g. by setting the file ownerships to apache and the access privileges to 600).

#### REGISTRATION SERVER CONFIGURATION

This chapter will guide you through the initial configuration of the TeamDrive Registration Server.

The web-based setup process will perform the following steps:

- Defining the Registration Server Identity (e.g. Server Type, Server Name, Provider Code)
- Registering the Registration Server with the selected TDNS and Master Registration Server (optional, when selecting the default Server Type "Standard")
- Setting up the default provider account (e.g. username/password, API and login access, contact details)
- Registration Server SMTP configuration (SMTP server, email addresses)
- Verification of the SMTP configuration

Once this initial setup has been concluded, other configuration aspects of the Registration Server can be modified using the Registration Server's Administration Console.

If you have any questions about this step, please contact your TeamDrive representative or TeamDrive support via e-mail at support@teamdrive.net.

# 6.1 Start the Apache HTTP Server

Start the Apache HTTP Server to proceed with the Registration Server configuration:

[root@regserver ~]# service httpd start

**Warning:** At this point, the Registration Server's web server is answering incoming requests from any web client that can connect to its address. For security purposes, you should not make it accessible from the public Internet until you have concluded the initial configuration, e.g. by blocking external accesses using a firewall.

# 6.2 Start the Web Based Setup Process

From a desktop system that can connect to the Registration Server via HTTPS, start a web browser like Mozilla Firefox, Google Chrome (or any other modern web browser) and start the configuration process by opening the following URL in your browser:

https://regserver.yourdomain.com/setup/

This should open the first Registration Server Setup page. If you get an error message like "500 Internal Server Error", check the log files for any errors. See chapter web installation 500 internal server error for details.

If you have performed a partial setup of the server before, the process will continue with the next unfinished step.

**Note:** If you haven't replaced the server's self-signed default SSL certificate yet, your web browser most likely will complain about an untrusted/insecure connection. Either replace the SSL certificate with an appropriate one before you proceed, or ignore this message.

#### 6.3 Server Identity

The first step is to define the Registration Server's "identity", in particular what type of server you want to set up, the server's name and your Provider Code.

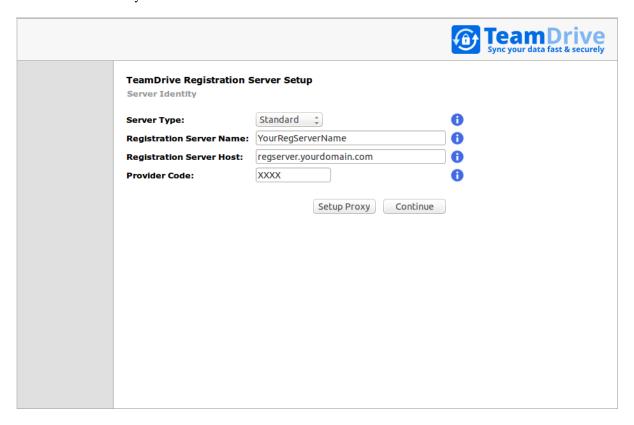


Fig. 6.1: Registration Server Setup: Configuring the Registration Server Identity

Enter the following information in the appropriate fields:

**Server Type** Select what type of Registration Server you wish to setup. A **Standard Registration Server** can host one or multiple Providers/tenants and is connected to the TeamDrive Master Registration Server and the TeamDrive Name Service (TDNS). This is the default.

A **Standalone Registration Server** is not connected to a Master Registration Server and/or TDNS.

A **Master Registration Server** is connected to a TeamDrive Name Server (TDNS) and has a number of Standard Registration Servers. If you want to setup a Master Registration Server, you also need to setup your own TDNS instance.

Note: Note that a custom TeamDrive Client is required to connect to a Standalone or Master Registration Server.

**Registration Server Name** Enter the name of your Registration Server, e.g. RegServerXXXX (where XXXX is your provider code), or RegServerYourCompany. The name may not include spaces and must be unique for the entire TeamDrive Registration Server Network. A TeamDrive Network consists of a Registration Server, connected to a central Master Registration Server and a TDNS (TeamDrive Name Server). Consult your TDNS or Master Registration Server Operator if you have questions about selecting an appropriate name here.

**Registration Server Host** Enter the host name of your Registration Server. This is the host name of the Apache Web-server that will serve data to the TeamDrive clients and must be resolvable via DNS by the TeamDrive Clients.

**Provider Code** Enter your Provider Code. The Provider Code (aka Distributor Code) is a 4 character code, consisting of letters A-Z and 0-9. The Provider Code must be unique when your Registration Server is connected to TDNS. Contact your TDNS operator (usually TeamDrive Systems), to obtain and/or register your provider code.

#### 6.3.1 HTTP Proxy Setup (optional)

When concluding this step, the setup will submit a "ping" HTTP request to verify that the Registration Server is reachable via the provided host name.

If outgoing HTTP requests initiated by the Registration Server are blocked by a firewall and need to be sent via a proxy server, you can configure it by clicking **Setup Proxy**.



Fig. 6.2: Registration Server Setup: Configuring the HTTP Proxy

In the popup window, enter the proxy's host name and TCP port, if required.

**Note:** Note that the Registration Server currently does not support proxy auto-config (PAC) files, the Web Proxy Autodiscovery Protocol (WPAD) or proxy servers that require some form of authentication.

Click **OK** to save the proxy settings, or **Cancel** to abort.

Click **Continue** to proceed to the next step.

# 6.4 Server Registration

This step will register your Registration Server with the TeamDrive Name Service (TDNS) and the Master Registration Server.

For more details about TDNS, see chapter *TeamDrive Name Server (TDNS)* in the *TeamDrive Registration Server Reference Guide*.

**Note:** This step will be skipped entirely, if you are setting up a "Standalone" Registration Server, as it does not have to be registered with TDNS or a Master Registration Server.

If you set up a Master Registration Server, only the TDNS-related information needs to be entered.

Each Registration Server has a unique "Authorization Sequence" that is required so that Clients can submit invitation messages to users managed on other Registration Servers within the TDNS Network.

Take note of the following information and send it to the operator of the Master Registration Server and/or TDNS (usually to TeamDrive Systems via support@teamdrive.net).

Registration Server Name The unique Registration Server name you entered in Step server identity.

Registration Server Host Name Your Registration Server's resolvable public DNS name.

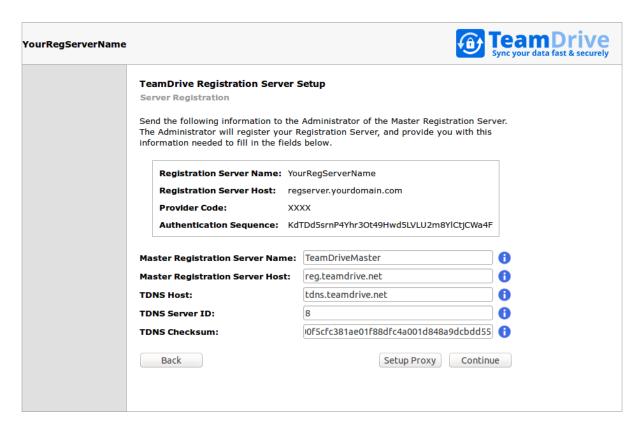


Fig. 6.3: Registration Server Setup: Server Registration

Provider Code Your Provider Code.

**Authentication Sequence** A randomly generated code that is unique for each Registration Server and is used for the authorization of Clients that want to exchange encrypted messages with that Registration Server.

The Administrator will register your Registration Server, and provide you with the information required to fill in the TDNS fields described below.

**Note:** Without the information the standard TeamDrive client could not contact your server. You will find more details about the communication between clients and different Registration Server in the chapter *TeamDrive Name Server (TDNS)* in the *TeamDrive Registration Server Reference Guide*.

Enter the following information in the appropriate fields:

Master Registration Server Name All Standard Registration Servers must be connected by a Master Registration Server. By default, this is TeamDriveMaster.

Master Registration Server Host Enter the host name of the Master Registration Server. Setup will attempt to register your Registration Server with the master server running on this host. By default, this is reg.teamdrive.net.

TDNS Host This is the host name of the TDNS (TeamDrive Name Server). By default, this is tdns.teamdrive.net.

**TDNS Server ID** This is an ID allocated by TDNS when the Provider Code is registered on TDNS. You need to obtain if from your TDNS operator.

**TDNS Checksum** This is an unique code which is generated by TDNS when the Provider Code is registered on TDNS. You need to obtain if from your TDNS operator.

**Note:** Before proceeding with a Standard Server setup, you must have entered your **TDNS Server ID** and **TDNS Checksum**, which will be provided by your TDNS/Master Registration Server operator (usually by TeamDrive Systems) after you submitted your Registration Server's details as outlined above.

#### 6.4.1 HTTP Proxy Setup (optional)

When concluding this step, the Registration Server will attempt to send HTTP requests to the TDNS and Master Registration Server, to verify they can be reached via the host names you provided and that the TDNS checksum was entered correctly.

If outgoing HTTP requests need to be sent via a proxy server (and you haven't done so in the first step already), you can configure it by clicking **Setup Proxy**.

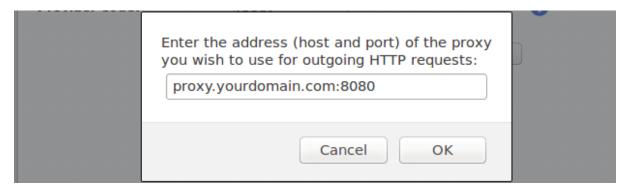


Fig. 6.4: Registration Server Setup: Configuring the HTTP Proxy

In the popup window, enter the proxy's host name and TCP port, if required and click **OK** to save the proxy settings, or **Cancel** to abort.

Click Continue to proceed to the next step, or Back to return to the previous step.

# 6.5 Provider Setup

In this step, you create the user account associated with your default provider account. This user account has all privileges required to manage all aspects of the Registration Server as well as your and all other future provider accounts hosted on this Registration Server.

Fill in your details as described below.

**Username** The username of the Registration Server administrator used to login to the Administration Console.

Password Password of the Registration Server administrator used to login to the Administration Console.

**API Access List** This is a comma separated list of IP addresses of the hosts that are allowed to access the Registration Server API. You must include the IP address of the host that will be running the Administration Console.

**Admin Login Access List** This is a comma separated list of IP addresses of the hosts that are allowed to login to the Registration Server Administration Console. This should include the IP address of the browser you are currently using. If the list is empty, access is allowed from any host. This setting is not recommended.

First Name The given name of the Registration Server administrator.

**Last Name** The surname of the Registration Server administrator.

**Email Address** Email address of the Registration Server administrator.

**Company Name** The company name of the Registration Server administrator.

**Telephone** Telephone number used to contact the Registration Server administrator.

Click Continue to proceed to the next step, or Back to return to the previous step.

6.5. Provider Setup

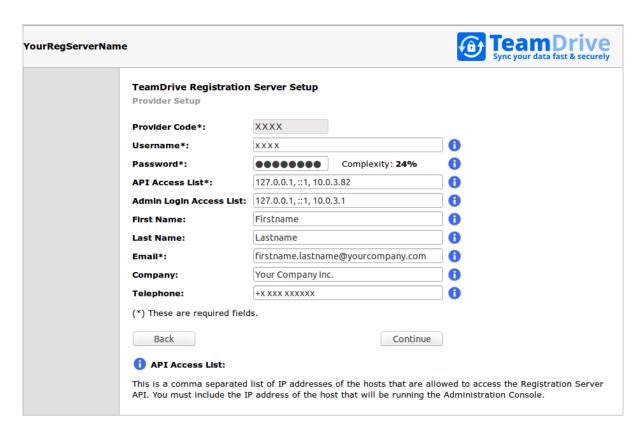


Fig. 6.5: Registration Server Setup: Provider Setup

# 6.6 Email Configuration

The TeamDrive Registration Server needs to be able to send out various notifications (e.g. Space invitations, License modifications) via SMTP.

In this step, you enter the required details about how the Registration Server contacts the MTA and which email addresses should be used for sending out emails. Fill out the fields according to your requirements.

**Note:** The Yvva Runtime Environment that provides the foundation for the Registration Server is only capable of sending out email using plain SMTP via TCP port 25 to a local or remote MTA.

If your mail server requires some form of authentication or transport layer encryption like SSL/TLS, you need to set up a local MTA that relays all outgoing email from the TeamDrive Registration Server to your mail server using the appropriate protocol and credentials. See chapter *Installing the Postfix MTA* in the *TeamDrive Registration Server Installation Guide* for details.

- SMTP Server This is the host name (and TCP port) of the SMTP server used to send emails, e.g. smtp.yourdomain.com:25. The TCP port number can be omitted, if it's the default port for SMTP (25).
- **Send Timeout** The timeout (in seconds) before an email submission to the SMTP server will be aborted, if there is no reply.
- **Sender Email Address** This is the email address that will appear as sender in email envelope. Sometimes this address is also used as the "From" email address.
- **Email Sending Host** This is the host name of the system that will send the email (aka the HELO host). The value should identify the system sending the email, you should use an externally addressable DNS name for this value (usually the Registration Server's host name).
- **Administrator Email** Email address of the Registration Server administrator. This address will be used to send a test email, before the setup can be completed.

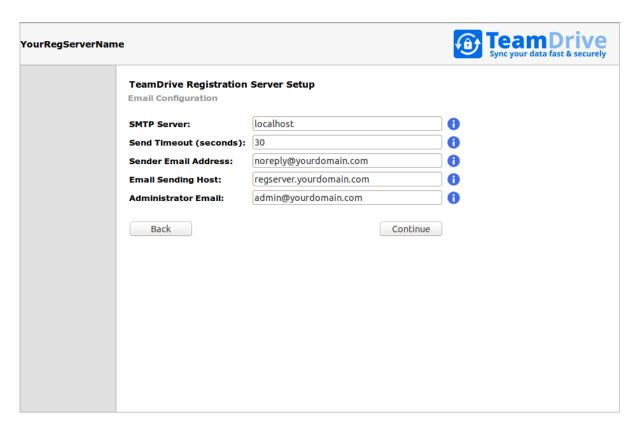


Fig. 6.6: Registration Server Setup: Email Configuration

Click **Continue** to proceed to the next step, or **Back** to return to the previous step.

#### 6.7 Email Confirmation

To test that the SMTP setup is functional, the setup process will send an email to the address you provided as the *Administrator Email* in the previous step.

If you don't receive the email within some minutes, check your mail server's log files (e.g. /var/log/maillog) and the sender's email account for errors or bounce messages and adjust the SMTP server configuration accordingly.

If you received the email, the SMTP service for the TeamDrive Registration Server has been configured correctly.

Please click the link provided in the email (or copy and paste it into your web browser's address bar) in order to conclude the setup of your Registration Server.

# 6.8 Setup Complete

After you have clicked the confirmation link provided in the email, you will see a confirmation page.

At this point, you have completed the initial setup of your Registration Server successfully.

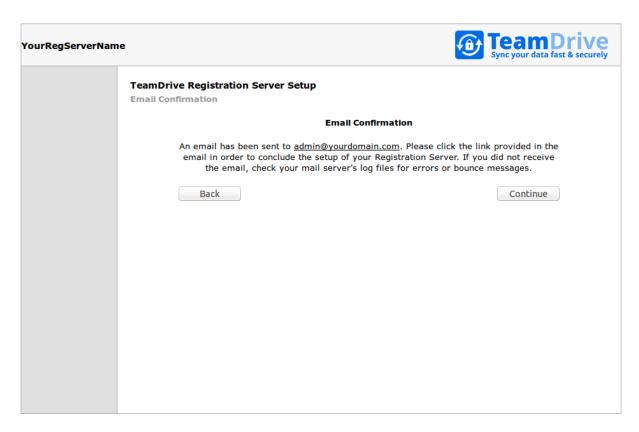


Fig. 6.7: Registration Server Setup: Email Confirmation

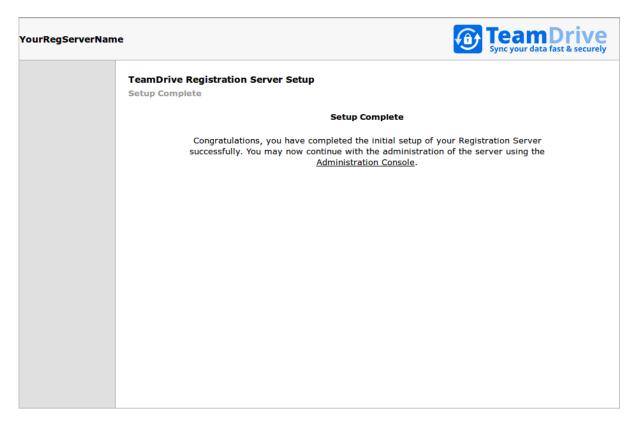


Fig. 6.8: Registration Server: Setup Complete

# STARTING AND STOPPING THE TEAMDRIVE REGISTRATION SERVER COMPONENTS

To make the TeamDrive Registration Server available for TeamDrive Clients to connect, the following services need to be up and running:

- mysqld the MySQL database server (local or on a remote server)
- httpd the Apache HTTP Server
- td-regserver the Yvva based background processes
- postfix the Postfix SMTP server (optional, other MTAs like sendmail or qmail or MTAs on remote servers can be used as well)

After the initial installation, most services except for the td-regserver service should already be up and running.

To ensure a proper service start and to minimize error messages on the TeamDrive Client side, the following startup sequence of the TeamDrive Registration Server components and services should be observed.

Start the TeamDrive Registration Server services in the following order:

- 1. Start the Registration Server MySQL databases service
- 2. Start the SMTP service (or make sure it's available/accessible)
- 3. Start the td-regserver background service
- 4. Start the Apache HTTP Server

For testing purposes, you can start these services manually, using the service command. In a production environment, these services should be started automatically at boot time, by enabling them via the chkconfig tool.

# 7.1 Starting services manually

You can use the service command to start services manually:

```
[root@regserver ~]# service mysqld start
[root@regserver ~]# service postfix start
[root@regserver ~]# service td-regserver start
[root@regserver ~]# service httpd start
```

# 7.2 Stopping services manually

Similarly, you can use service to stop the services manually:

```
[root@regserver ~]# service httpd stop
[root@regserver ~]# service td-regserver stop
[root@regserver ~]# service postfix stop
[root@regserver ~]# service mysqld stop
```

## 7.3 Enabling Service Autostart

Once the TeamDrive Registration Server setup is done, the MySQL server, Apache http Server, Postfix (optional) and the td-regserver service need to be configured to automatically start at system boot.

Use the command chkconfig to enable the automatic start for these processes:

```
[root@regserver ~]# chkconfig --levels 235 httpd on
[root@regserver ~]# chkconfig --levels 235 mysqld on
[root@regserver ~]# chkconfig --levels 235 postfix on
[root@regserver ~]# chkconfig --levels 235 td-regserver on
```

# 7.4 Logging into the Administration Console

At this point, you can now continue with the administration and configuration of the Registration Server using the Administration Console, which can be reached via the following URL:

https://regserver.yourdomain.com/adminconsole/

To log in, enter the login credentials of the Provider account you defined in Step provider setup.

Please see the *TeamDrive Registration Server Administration Guide* for a detailed description of the Administration Console and for further details on the configuration and customization of the Registration Server and the TeamDrive Clients connecting to your Server.

Once you have concluded the configuration, start a TeamDrive Client and register a user account after entering your Provider Code (or log in using a user account that is provided via external authentication or via CSV import).

Consult the TeamDrive Client Documentation for usage details.

#### **TROUBLESHOOTING**

#### 8.1 List of relevant configuration files

- /etc/httpd/conf.d/td-regserver.httpd.conf: This configuration file loads and enables the TeamDrive Registration Server-specific Apache module mod\_yvva.so. This Apache module is responsible for providing the web-based Registration Server Installer and the Registration Server API.
- /etc/logrotate.d/td-regserver: This file configures how the log files belonging to the TeamDrive Registration Server are being rotated. See the logrotate (8) manual page for details.
- /etc/td-regserver.conf: This file defines how the td-regserver background service is started using the yvvad daemon.
- /etc/td-regserver.my.cnf: This configuration file defines the MySQL credentials used to access the regdb MySQL database. It is read by the Apache module mod\_yvva, the PHP-based Administration Console as well as the yvvad daemon that runs the td-hostserver background tasks and the yvva command line client.
- /etc/yvva.conf: This configuration file contains configuration settings specific to the Yvva Runtime Environment that are shared by all Yvva components, namely the mod\_yyva Apache module, the yvvad daemon and the yvva command line shell.
- /var/www/html/tdlibs/globals.php: This configuration file defines the MySQL login credentials required for the TeamDrive Registration Server Administration Console.

# 8.2 List of relevant log files

In order to debug and analyse problems with the Registration Server configuration, there are several log files that you can consult:

- /var/log/td-regserver.log: The log file of the mod\_yvva Apache module that performs the actual Registration Server functionality (e.g. Client/Server communication and API calls) and the web-based initial setup process. The amount of logging information can be defined by changing the value YvvaSet log-level in configuration file /etc/httpd/conf.d/td-regserver.httpd.conf. The following debug levels (with increasing verbosity) can be set: error, warning, notice, trace or debug. The default is error. Changing this value requires a restart of the Apache HTTP Server.
  - This log file is also used by the td-regserver background service (managed by yvvad). The amount of logging information can be defined by changing the value log-level in configuration file /etc/td-regserver.conf. The following debug levels (with increasing verbosity) can be set: error, warning, notice, trace or debug. The default is error. Changing this value requires a restart of the td-regserver service using service td-regserver restart. This log file needs to be owned by the Apache user. Logging only occurs if the log file exists and is writable by the Apache user.
- /var/log/httpd/: The Apache HTTP Server's log files (e.g. error\_log) might also contain additional relevant error messages that should be checked.

- /var/log/td-adminconsole-api.log: A log file to track API accesses from the Admin Console. The location of this log file can be configured with the Registration Server setting RegServer/ApiLogFile via the Admin Console. The file needs to be owned by the Apache user. Logging only occurs if this file exists and is writable by the Apache user.
- /var/log/td-adminconsole.log: A log file to keep track of various events on the Administration Console, e.g.
  - Failed logins
  - Failed two-factor-authentication attempts
  - Password changes
  - Changes to security-related Provider/Server settings (login timeouts, API access lists, etc.)
  - Modifications of user account privileges
  - Failed session validations

# 8.3 Enable Logging with Syslog

As outlined in list of relevant log files, the TeamDrive Registration Server logs critical errors and other notable events in various log files by default.

Starting with Registration Server version 3.5 and Yvva 1.2, it is now possible to redirect the log output of most server components to a local syslog instance as well.

Syslog support is an essential feature for auditing, security and/or compliance reasons, as it allows you to funnel all log messages into a centralized syslog server.

This makes it easier to monitor the logs for critical events or errors and prevents tampering with the log files in case of a security breach. It also helps to maintain control over the disk space utilization on the server, as growing log files can't accidentally fill up the file system.

To enable syslog support, the log file name in the log-file setting has to be replaced with the keyword syslog. Optionally, a custom process identifier can be supplied, by appending it to the syslog keyword, using a colon as the separator, e.g. log-file=syslog:my\_process\_identifier. If not used, the default process identifier will be used, which is the name of the program executable.

To enable syslog support for the Yvva-based td-regserver background service, edit the log-file setting in file /etc/td-regserver.conf as follows:

```
log-file=syslog:td-regserver
```

You need to restart the td-regserver background service via service td-regserver restart in order to activate this change. If the log-level is set to debug you will now see log messages appearing in /var/log/messages:

```
Jun 23 14:13:43 localhost td-regserver: notice: yvvad startup
Jun 23 14:13:43 localhost td-regserver: notice: Using config file:
/etc/td-regserver.conf
Jun 23 14:13:43 localhost td-regserver: notice: No listen port
Jun 23 14:13:43 localhost td-regserver: notice: yvvad running in repeat 10
(seconds) mode
```

To enable syslog support for the Registration Server Client/Server communication and API, edit the YvvaSet log-file setting in file /etc/httpd/conf.d/td-regserver.httpd.conf:

```
YvvaSet log-file=syslog
```

You need to restart the Apache HTTP Server via service httpd restart in order to activate this change. If the log-level is set to debug you will now see log messages appearing in /var/log/messages:

```
Jun 23 14:21:01 localhost mod_yvva: notice: mod_yvva 1.2.1 (May 21 2015 11:00:12) startup OK
```

To enable logging of security related Administration Console events to syslog instead of the log file /var/log/td-adminconsole.log, you need to change the Registration Server Setting Security/EnableSyslog to True via the Administration Console.

Click Server Management -> Registration Server Settings -> Security and change the Value for EnableSyslog to True. Click Save to apply the change. From this point on, security relevant events triggered via the Administration Console will be logged to /var/log/secure:

```
Jun 23 14:25:36 localhost td-adminconsole-log[4165]: 2015-23-06 14:25:36 [info] [/var/www/html/adminconsole/editSettings.php:38]: RegServer setting 'EnableSyslog' changed from '$false' to '$true' by user 'xxxx'
Jun 23 14:29:58 localhost td-adminconsole-log[4168]: 2015-23-06 14:29:58 [info] [/var/www/html/adminconsole/libs/auth.php:48]: Failed login for account 'xxxx'
Jun 23 14:34:09 localhost td-adminconsole-log[4161]: 2015-23-06 14:34:09 [info] [/var/www/html/adminconsole/changePassword.php:54]: Password for account 'xxxx' has been changed
```

#### 8.4 Common errors

#### 8.4.1 Web Installation: "500 Internal Server Error"

This error can be triggered by several error conditions. Check the log file /var/log/td-regserver.log for details.

Some common errors include:

```
[Error] -12036 (2002): Can't connect to local MySQL server through socket '/var/lib/mysql/mysql.sock' (25)
[Error] "open TD2REG_WRITE dbms option '[regdb]';" (1)
[Error] "sql.pbt" SQL:openDBMSAndDB(387)
[Error] "startup.yv" (32)
```

The local MySQL Server's socket file can't be opened. This could either be a permission problem, or the MySQL Server is simply not available. Check that MySQL is actually up and running (e.g. by running service mysqld status) and restart it, if necessary. If the error persists, check the MySQL error log file (usually /var/log/mysqld.log) for hints.

Similarly, an error like the following one indicates that a remote MySQL Server might not be answering (e.g. because of a firewall rule or because it's not running):

```
[Error] -12036 (2003): Can't connect to MySQL server on
'mysql.yourdomain.com' (107)
[Error] "open TD2REG_WRITE dbms option '[regdb]';" (1)
[Error] "sql.pbt" SQL:openDBMSAndDB(387)
[Error] "startup.yv" (32)
```

If you see Access denied errors like the following one:

```
[Error] -12036 (1045): Access denied for user 'teamdrive'@'localhost' (using password: YES)

[Error] "open TD2REG_WRITE dbms option '[regdb]';" (1)

[Error] "sql.pbt" SQL:openDBMSAndDB(387)

[Error] "startup.yv" (32)
```

Either the username or password used to connect to the MySQL Server are wrong. Double check that the MySQL username and password provided in /etc/td-regserver.my.cnf are correct, e.g. by trying to connect to the MySQL server using these credentials with the mysql command line client.

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If you see the following error when connecting to a remote MySQL Server:

```
[Error] -12036 (1130): Host 'regserver.yourdomain.com' is not allowed to connect to this MySQL server
[Error] "open TD2REG_WRITE dbms option '[regdb]';" (1)
[Error] "sql.pbt" SQL:openDBMSAndDB(387)
[Error] "startup.yv" (32)
```

Check the TeamDrive MySQL user's privileges on the remote MySQL server, e.g. by running SHOW GRANTS FOR 'teamdrive' 'e'regserver.yourdomain.com'; and make sure that this user is allowed to connect to the MySQL server from the Registration Server's host.

#### 8.4.2 Invitation emails are not being sent

If users don't receive invitation emails, there are several aspects that should be checked:

- On the Admin Console, check the "Manage Auto Tasks" page: did the task "Send Emails" succeed and was it run recently (check the value of "laststarttime"?). On the "Manage Email Queue", do you see emails with status "Failed"?
- Is the service td-regserver up and running? Check with service td-regserver status and use service td-regserver start to start the process. Also ensure that the service is configured to be started at system bootup time. See chapter startingstoppingcomponents for details.
- Check the /var/log/td-regserver.log log file for errors.
- Does sending of email work in general? Try using the mail utility and check your MTA logs (e.g. /var/log/maillog) for delivery status notifications.

#### 8.4.3 Admin console: Error connecting to the MySQL server

If you get an error like:

```
Error connecting to the MySQL server:
MDB2 Error: connect failed
```

Verify that the MySQL Server is up and running and that the connection parameters like username and password in file /etc/td-regserver.my.cnf are set up correctly. See chapter Administration Console MySQL Configuration for details.

#### 8.4.4 Admin console: API error code: -30000, message: Access denied

If some operations on the web-based Administration Console (e.g. changing a configuration option) result in an error message API error code: -30000, message: Access denied, the IP address of the server hosting the Administration Console host is likely not on the white list of IPs that are allowed to perform API calls.

Check the content of the Registration Server setting API\_IP\_ACCESS ("Edit Provider Settings" -> "API" -> "API\_IP\_ACCESS") and make sure that the external IP address of the server running the Administraton Console is included in the list. If necessary, add the missing address in a new line and click **Save**.

#### 8.4.5 Email messages sent by the registration server show encoding issues

Invitation emails and other notifications sent out by the Registration Server are encoded as UTF-8. Before they are sent out, they are first inserted into the MySQL database before the td-regserver background service delivers them to the configured MTA. If you notice encoding issues (special chars or umlauts not displayed properly), check the following:

### TeamDrive Registration Server Virtual Appliance Installation and Configuration, Release 3.5.7.0

• Double check that your templates are UTF-8 encoded. The default templates shipped with the TeamDrive Registration Server use the correct encoding, but if you're updating from previous versions, the encoding might be off.

8.4. Common errors 33

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#### **RELEASE NOTES - VERSION 3.5**

TeamDrive Registration Server version 3.5 is the next major public release following after version 3.0.018.

**Note:** Please note the version numbering scheme for the Registration Server has been changed starting with version 3.5. The first two digits of the version string now identify a released version with a fixed feature set. The third digit, e.g. "3.5.1" now identifies the patch version, which increases for every public release that includes backwards-compatible bug or security fixes. A fourth digit identifies the build number and ususually remains at zero, unless a rebuild/republishing of a release based on the same code base has to be performed (e.g. to fix a build or packaging issue that has no effect on the functionality or feature set).

Version 3.5 of the Registration Server contains the following features and notable differences compared to version 3.0.018. This includes all changes made for version 3.0.019, which was an internal interim release used to deploy and test most of the new functionality described below.

### 9.1 Installation

- The initial configuration and initialization of a Registration Server is no longer performed by filling out the RegServerSetup.xml file and running the RegServerSetup.pbt script on the command line. Instead, a web-based setup process has been implemented, which guides the administrator through the steps involved.
- The Registration Server no longer depends on the PrimeBase Application Environment (e.g. the mod\_pbt Apache module or the pbac command line client), provided by the RPM package PrimeBase\_TD in version 3.0.018). Instead, it is now based on the Yvva Runtime Environment which is already used for the TeamDrive Host Server since version 3.0.013 and newer. The environment is provided by the yvva RPM package, which will automatically replace any installed PrimeBase\_TD RPM package during an upgrade. The central log file /var/log/td-regserver.log is the central log location for all Yvva-based components; the previous log files (e.g. /var/log/pbt\_mod.trace, /var/log/pbvm.log or /var/log/pbac\_mailer.log) will no longer be used.
- The Apache HTTP Server configuration file for the Registration Server has been renamed from /etc/httpd/conf.d/pbt.conf to /etc/httpd/conf.d/td-regserver.httpd.conf.
- The installation no longer requires the Apache HTTP Server to be configured using the "worker" MPM, which simplifies the overall installation and configuration of the base operating system and allows for using the PHP Apache module instead of the FastCGI implementation for the Administration Console.
- The login credentials required to access the Registration Server's MySQL database server are now stored in a single configuration file /etc/td-regserver.my.cnf, which is consulted by all components (e.g. the Administration Console, Registration Server or the Auto Task background service).
- The background service providing the Registration Server Auto Tasks has been renamed from teamdrive to td-regserver and is now based on the yvvad daemon instead of the PrimeBase Application Client pbac. Please make sure to update any monitoring systems that check for the existence of running processes. The configuration of the td-regserver background service is stored in file /etc/td-regserver.conf.

• The PBT-based code of the Registration Server is no longer installed in the directory /usr/local/primebase. The content of the td-regserver RPM package has been restructured and relocated to the directory /opt/teamdrive/regserver.

## 9.2 Registration Server Functionality

- Added support for the new business model introduced with TeamDrive 4 Clients (e.g. full support for trial licenses with an expiration date, restricted Client functionality via Client settings).
- The CSV import of user accounts is no longer performed by a cron job running a separate PHP script anymore. Instead, there is now an additional "CSV Import" Auto Task that provides this functionality.
- Email and HTML activation page templates are no longer stored and managed in the Registration Server's file system. Instead, they are now stored in the Registration Server's database and managed via the Registration Server Administration Console. During an upgrade from a previous version, any existing template files will be imported from the file system into the database. As a result, the following server settings have have been deprecated and will be removed during an upgrade: PathToEMailTemplates, ActivationURL, ActivationHtdocsPath, HTDocsDirectory.
- The "Move Store Forward Messages" Auto Task has been removed, as it's no longer required. Store Forward invitations are now forwarded automatically, when a user activates the new account.
- Some license related provider settings have been moved from the CLIENT category to the more appropriate LICENSE category, namely CLIENT\_DEFAULTLICREF, DEFAULT\_FREE\_FEATURE and DEFAULT LICENSEKEY.
- The provider setting API/API\_USE\_SSL\_FOR\_HOST has been moved into the more appropriate HOSTSERVER category.
- A number of Registration Server Settings that used to apply to all providers hosted on a Registration Server can now be defined on the provider level. The following provider settings have been added:
  - API/API\_REQUEST\_LOGGING: Set to True to enable logging of API requests in the API log. The value is False by default.
  - EMAIL/USE\_SENDER\_EMAIL: Set to True if you wish to use the actual email address of the user
    when sending emails to unregistered users, otherwise the value of EMAIL\_SENDER\_EMAIL is always
    used.
  - HOSTSERVER/AUTO\_DISTRIBUTE\_DEPOT: Set to True if the Depot should be distributed automatically.
  - LICENSE/ALLOW\_CREATE\_LICENSE: Set to True to allow the creation of licenses. The value is False by default and can only be changed by the default provider.
  - LICENSE/ALLOW\_MANAGE\_LICENSE: Set to True to allow the management of existing licenses. The value is False by default and can only be changed by the default provider.
- Log messages and errors from the Yvva-based Registration Server components as well as the Administration Console can now be logged via syslog as well.

# 9.3 Registration Server API

Numerous enhancements and additions to the Registration Server API, to provide more functionality for integrating with external applications (e.g. web shops).

- Added API call deletelicense, which marks a license as "deleted". The API call cancellicense will set a license to "disabled" instead of "deleted" now.
- Added API call tdnslookup, which performs a lookup at the TeamDrive Name Service (TDNS) to find a given user's Registration Server.

- Added new functions: deactivateuser, disableuser, enableuser, updated API reference documentation accordingly.
- Added new function setdepartment to set the department reference for a user.

#### 9.4 Administration Console

Various security and usability enhancements as well as modifications to support changes made to the Registration Server API and functionality.

#### 9.4.1 Usability Improvements

- Re-organized the navigation for the various Administraion Console pages, ordered and grouped them in a more logical fashion.
- Error messages when making changes to the Provider or Registration Server Settings are now displayed more prominently.
- The Administration Console now prohibits the manual creation of Depot files for system accounts such as a Host Server's tdhosting-<hostname> user.
- The workflow of the Create Depot page has been reworked to be more straightforward, and will perform
  better validation to prevent users from different providers getting assigned to the same Depot. The form now
  also allows creating a depot as the default depot for the selected user. (REGSERVER-700, REGSERVER907, REGSERVER-913)
- The login page now displays a notice to enable JavaScript if JavaScript is disabled in the user's browser. (REGSERVER-916)
- You can now filter the license table by expiry date, contract number, and holder email. The contract number and holder email have been added to the table, and the rest of the columns have been compacted slightly to create more space. (REGSERVER-885)
- Trial licenses are marked with a "Trial: <end date>" tag in the "More Details" section of the user overview table, the user editing page, and the license overview. (REGSERVER-891)
- The user overview will display 'N/A' rather than 'Free' as the user's highest license, if the user has no installations yet. (REGSERVER-904)
- Banner management: Example banner elements are now downloaded with an appropriate file name. (REGSERVER-725)
- Searching for a username on the main user list is now case insensitive when the entire username is provided. (REGSERVER-906)
- Most of the input forms on the Administration Console will automatically trim leading and trailing whitespace from text fields. (REGSERVER-912)
- Can reset/delete multiple messages in the email queue at once (REGSERVER-773)
- Can delete multiple CSV-import log files at once (REGSERVER-990)
- The email templates are sorted into categories which can be shown or hidden. Categories of templates that are not relevant (based on provider settings) are hidden by default (REGSERVER-1026)
- The create-provider dialog will only show the TDNS related fields if TDNS access is enabled in the registration server settings (REGSERVER-1032)
- Multiple spaces can be deleted at once, without requiring a complete page reload (REGSERVER-573)
- Deleted licenses are hidden by default, and can be shown by setting a filter option (REGSERVER-825)
- Merged the "LoginSecurity" server settings group into the "Security" group
- Edited some table column labels to be more descriptive (REGSERVER-1057)

#### 9.4.2 Security Enhancements

- The Administration Console can now be configured to require two-factor authentication via email for users that want to log in. The provider-specific setting LOGIN/LOGIN\_TWO\_FACTOR\_AUTH can be used to enable this feature. Two-factor authentication is disabled by default.
- A Password complexity level is now indicated when creating/changing passwords.
- Security relevant events are logged either into a local log file /var/log/td-adminconsole.log or via syslog. In particular, the following events are logged:
  - Failed logins
  - Failed two-factor authorization attempts
  - Changes to security-related Provider/Server settings (e.g. login timeouts, API access lists, etc.)
  - Password changes
  - Changes to the privileges of user accounts
  - Failed session validations
- If the account being logged into already has an active session, require a two-factor authentication step.
- Added server settings that can be used to limit the number of records that may be viewed in the console. (SearchResultLimit, UserRecordLimit, UserRecordLimitInterval)
- When logging in to an account that already has an active session, there is the option to immediately end existing sessions (after completing the two- factor authentication step) (REGSERVER-1036)
- The Manage Servers page no longer lists all servers on the TDNS network. Instead, there is an option to either enable/disable communication with all other Registration Servers, and exceptions to the chosen default need to be set by entering the exact server name. This is done so that the name of a customer's Registration Server is not automatically visible to everyone else on the TDNS network (REGSERVER-1042).

### 9.4.3 Added Functionality

- It is now possible to edit the list of users belonging to a Space Depot on the user editing page (REGSERVER-905). Editing of Depots (change limits, delete, activate, etc.) now takes place in a separate dialogue.
- Added a page that can be used to edit the HTML templates for web pages.
- The Administration Console now adds the <changeinfo> tag to the following Host Server API calls: createDepot, (de) activateDepot, and createDepot.
- Added functionality to resend Depot information to the user. (REGSERVER-896)
- The Administration Console now uses the Registration Server API to enable/disable/wipe user accounts. (REGSERVER-803)
- Licenses will now be marked as "deleted" with the new deletelicense API function. (REGSERVER-883)
- Removing a user from a license will now also remove that license from the user's devices. (REGSERVER-720)
- Licenses are edited strictly via the API, added the **Send email** button to all forms, made license type editable.
- Added support for the new API calls, added support to manage the new license feature flag "Restricted Client" (which allows to enable configurable Client-side restrictions like the maximum number of Spaces).
- Client log files and support requests can now be viewed on the "Download Client Log Files" page. The default provider can view log files for all providers. (REGSERVER-1025 and REGSERVER-1024)

access to the server		



### **CHANGE LOG - VERSION 3.5**

## 10.1 3.5.7 (2016-07-12)

- Fixed a bug in "createlicense" API call: if the user has no other default license, then the created license will now be correctly set as the default.
- The [[GREETING]] in emails templates: "inv-user-invited-passwd" and "inv-user-invited", incorrectly used the name of the sender of the invitation, instead if the invitee (REGSERVER-1136).
- Deleting users, depots, or spaces in the Adminconsole now requires the user to type the word 'DELETE' in a confirmation dialog, to prevent accidental deletion (REGSERVER-1133)

## 10.2 3.5.6 (2016-06-21)

• The ssl configuration has changed. All settings are now located in a separate configuration file. Please remove the old configuration in your ssl.conf:

```
RewriteEngine on
RewriteLogLevel 0
RewriteLog "/var/log/httpd/rewrite.log"

RewriteRule ^/setup$ /setup/ [R]
RewriteRule ^/setup(.*) /yvva/setup$1 [PT]
RewriteRule ^/pbas/td2as/(.*)$ /yvva/$1 [PT]
RewriteRule ^/pbas/td2api/(.*)$ /yvva/$1 [PT]
```

and add the new include as described in chapter configure-mod-ssl

• The authenticate call now handles authentication tokens that do not contain an email address. The allows an external Authentication Service prevent the automatic creation of a user if the user does not exist.

If the email address is missing from the authentication token then the Registration Server will return the "user not found" error if the user ID in the authentication does not match an existing user.

As before the user ID in the token is compared to the "External Authentication ID" field of the user. This field can be edited in the Admin Console, if USE\_AUTH\_SERVICE is enabled (set to True). If users are not created automatically then it is most likely that this field must be set manually when the user is created.

The alternative is to import the value of the "External Authentication ID" when creating and users using the CSV import facility.

• Updated Yvva version to 1.3.6 (required with CentOS 7)

# 10.3 3.5.5 (2016-05-14)

• Add support for CentOS 7 with apache 2.4

- When a user is removed, if the users licenses are not removed, the licenses are now correctly freed so the may be assigned to another user (REGSERVER-1120). Note that the default license is no longer a default license when freed.
- Corrected handling of default license. This could be overbooked (REGSERVER-1119). If a default license is assigned to the owner, and it is overbooked, then it will now be automatically removed from a number of users as required. Removal begins with less active users (users that accessed a device more recently will be favoured when removing licences).

When a license is removed, the user license is reset to the user's default. Note that this may fail if the user is not the owner of his/her default license, which may be the case when using the DEFAULT\_LICENSEKEY Provider setting.

- When changing the Provider of a user update of TDNS was not correct in the case when the case-sensitivity
  of usernames changed (REGSERVER-361).
- The order of the XML tags in the API documentation now matches the actually order of tags returned by the server. Some tags that were ommitted have been added (REGSERVER-949).
- Added <intresult> tag to result of "createlicense" API call.
- No longer send email notification message for 4.3.1 clients, because they are able to synchronise user data using the "mod protocol" (REGSERVER-1110).

## 10.4 3.5.4 (2016-01-25)

- The contents of the <message> tag in an exception was not correctly encoded which lead to invalid XML returned by the DISTRIBUTOR\_REDIRECT (-30004) exception, which includes a URL in the message tag.
- Fixed a crash which could occur when assigning a license to a user with a device that was not activated (REGSERVER-1104)
- /bal/\*html and /act/\*html URLs were incorrectly returning "text/xml" as content type. This has been changed to "text/html" (REGSERVER-1106).

# 10.5 3.5.3 (2016-01-14)

- Added a "Registration Server How To's" chapter to the Admin Guide.
- The transfer limit for depots on hostservers that do not enforce the traffic limit is now displayed as 'Unlimited' (REGSERVER-742)
- Added ',' to the reserved characters that are not allowed in usernames. This is in addition to ';' and '\$'.
- When DEFAULT\_LICENSEKEY is specified the setting PROFESSIONAL\_TRIAL\_PERIOD no longer has an effect. It is considered to be 0, which means that no trial period is available.
- ClientPollInterval was incorrectly stored in the database in seconds by the Admin Console. The unit used in the database is 0.2 seconds (i.e. seconds x 5). This has been corrected. Default value is 60 seconds, as before.
- Fixed a bug editing / deleting depots belonging to a provider other than the default provider
- The "registeruser" API call will now always returns a <username> tag as well as the standard <intresult> tag on success. For example:

<teamdrive><username>\$NEW1-1061</username><intresult>0</intresult></teamdrive>

This is useful if the caller wishes to know the magic username generated by the server (REGSERVER-838).

• Implemented "one-off-secureoffice-trial" license purchase. This will allow users to start a trial period when using the SecureOffice version of TeamDrive.

- Removed the following Registration Server settings: MediaURL, NotificationURL, RedirectorURL, UpdateAvailableURL. All these Settings now use hard-coded URLs that reference the Registration Server (REGSERVER-1100).
- Removed all references to providerinfo.html and clientinfopage.php. These were used as default redirect pages. Now, if no redirect URL is set, the Registration Server will return a HTML page with a messsage. For example, if a forum URL is not specified by the Provider (REDIRECT\_FORUM setting), or in the Registration Server setting (ForumURL), then a page with the message: "Sorry, your service provider has not specified a forum page", will be returned (REGSERVER-1080).
- The LoadBalancerURL may contain multiple URLs separated by a 'l' character. In this case, the Team-Drive Clients will automatically use a different URL for each call the Registration Server.
- Removed BalanceURL Registration Server setting. TeamDrive Clients that still use this setting will be directed to a hard-coded URL on the Registration Server: http://<reg-server-domain>/pbas/td2as/bal/server.xml (REGSERVER-917).
- Fixed the "MAIL FROM:" header in emails sent. The Reg Server now correctly sets this field according to the MAIL\_SENDER\_EMAIL Provider setting (REGSERVER-1099)
- If a user is created via the API, or by CSV import, then it may not be known which language the user will use. In this case the language may be set to "-". The "-" will be ignored by the TeamDrive Client. API calls will return the default language in this case (REGSERVER-1097)
- Fixed a bug: the language passed to the Reg Server on registration was incorrectly converted to upper case and stripped of the location information. The unconverted language sent by the Client is now stored in the database (REGSERVER-1097)
- Fixed a bug in the admin console displaying the license language when editing (REGSERVER-1096)
- The Reg Server now supports a single Web Portal that manages internet access for multiple providers. This means that Multiple providers can use the same IP number in the API\_WEB\_PORTAL\_IP setting (REGSERVER-1095)

# 10.6 3.5.2 (2015-12-04)

- Changed API function "confirmuserdelete": allow using the call without sending the user password (REGSERVER-1089)
- Fixed sending Store Forward invitation for a "standalone" Registration Server (REGSERVER-1092)
- Fixed API function "setdistributor" to handle more than one depot in case of switchdepot = true (REGSERVER-1087)
- Fixed sending a store forward invitation in case of device not found fails, if sender is registered at a foreign Reg-Server (REGSERVER-1088)
- AdminConsole: Fixed misleading error message in case of deleting a user

# 10.7 3.5.1 (2015-11-04)

- Fixed api call "setdepotforuser" and "removedepotfromuser": The depot information sent to the clients used a wrong format (REGSERVER-1085)
- API log view in the admin console will now display API requests from the Web-Portal (REGSERVER-1083)
- Greetings macro was not replaced in mail templates (REGSERVER-1079)
- Added hint in the admin console to show if the background task for sending mails and processing other background tasks is running (REGSERVER-1078)
- Added API call "changelicensepassword" (REGSERVER-1075) and use bcrypt for license password encryption (REGSERVER-965)

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- Fixed API access in the Apache configuration using the URL from older API documentations (using ../td2api/.. in the URL instead of ../td2as/..) (REGSERVER-1071)
- Fixed deleting a depot for an user in the admin console. Depot was deleted on the Host Server, but the reference on the Registration Server was not removed (REGSERVER-1070)
- Fixed access to missing language column in the email change confirmation page (REGSERVER-1069)
- Fixed wrong path to tdlibs-library folder in upload.php (REGSERVER-1067)
- Changed the default value for the setting TDNSAutoWhiteList to True (REGSERVER-1072) and handle the special case of the Master-Server when changing the setting back to false in the admin console. Master-Server could only be disabled when using a white label client (REGSERVER-1073)
- Fixed api call "getusedlicense" to avoid duplicate usernames in user list (REGSERVER-1066)
- Fixed connecting TeamDrive Master Server during the setup in case of server-type "standalone" (REGSERVER-1064)
- Replaced TeamDrive 3 screenshot with TeamDrive 4 in chapter "TeamDrive Client-Server interaction" (REGSERVER-977)
- Added hint in documentation to enable HTTPS for the API communication between Registration Server and Hosting Server (REGSERVER-499)

## 10.8 3.5.0 (2015-09-21)

• Initial release.

### **RELEASE NOTES - VERSION 3.0.019**

TeamDrive Registration Server version 3.0.019 is the next major release following after version 3.0.018.

Version 3.0.019 contains the following features and notable differences compared to version 3.0.018:

- Support for the new business model introduced with TeamDrive 4 Clients (e.g. full support for trial licenses with an expiration date, restrict Client functionality via settings).
- Numerous enhancements and additions to the Registration Server API, to provide more functionality for integrating with external applications (e.g. web shops).
- Administration Console: added support for the new API calls, added support to manage the new license feature flag "Restricted Client" (which allows to enable configurable Client-side restrictions like the maximum number of Spaces).
- API call removeuserfromlicense failed in case of empty <changeid>
- Added API call deletelicense. The API call cancellicense will set a license to disabled instead of deleted now.
- Administration Console: The workflow of the **Create Depot** page has been improved and now allows creating default Depots for users that do not yet have a default Depot.
- Administration Console: can set whether or not a user should receive the newsletter when creating and editing users

# 11.1 Change Log - Version 3.0.019

#### 11.1.1 3.0.019.8 (YYYY-MM-DD)

- Fixed the key-repository count on the edit-user page (REGSERVER-1020)
- Fixed an issue where the Administration console was not using the correct API functions when adding or removing users from a depot (REGSERVER-1061)

#### 11.1.2 3.0.019.7 (2015-07-08)

• Fix for handling update notifications between version 3.x and 4.x. 3.x clients will not get a 4.x upgrade notification (REGSERVER-985)

### 11.1.3 3.0.019.6 (2015-07-07)

- Can now set the newsletter capability bit when creating and editing users (REGSERVER-1010, REGSERVER-1015, REGSERVER-1008, REGSERVER-1007)
- Added new templates to confirm recieving a newsletter (REGSERVER-1009)

• Handle messages larger 20K to use 1.0 encryption to avoid timeouts (500x faster than 2.x encryption) (REGSERVER-1014, REGSERVER-1012, REGSERVER-418)

### 11.1.4 3.0.019.5 (2015-06-23)

- Fixed bug caused by WEB\_PORTAL\_IP handling (REGSERVER-969)
- Administration Console: Support Host-Server version 3.0.010 (REGSERVER-976)
- Extend TDNSRequest to handle provider code returned from TDNS (REGSERVER-980)
- Handling update notifications between version 3.x and 4.x. 3.x clients will not get a 4.x upgrade notification (REGSERVER-985)
- Activation code length for email change reduced (same logic as requesting a new password)
- · API: upgradedefaultlicense and downgradedefaultlicense accepts the feature strings instead of license bits

#### 11.1.5 3.0.019.4 (2015-06-02)

- Administration Console: It is now possible to edit the list of users belonging to a Space Depot on the user
  editing page (REGSERVER-905). Editing of Depots (change limits, delete, activate, etc.) now takes place
  in a separate dialogue.
- Administration Console: Display a notice to enable JavaScript if JavaScript is disabled in the user's browser. (REGSERVER-916)
- Administration Console: fixed a bug that could cause entries in the license- change history to appear in the wrong order (REGSERVER-943)
- API: Function setreference() use newreference XML tag (REGSERVER-936)
- Fixed access to statistic database (REGSERVER-941)
- API: Added tdnslookup-call (REGSERVER-956)
- API: Fixed searchuser-call (handling user and device status)
- API: Security improvement when to switch distributor
- API: Added WEB\_PORTAL\_IP to allow API access from the web prtal

#### 11.1.6 3.0.019.3 (2015-04-09)

- Administration Console: Fixed a bug then when editing licenses, the correct license type will now be displayed.
- Administration Console: Select the 'yearly' license type by default when creating licenses.
- Administration Console: Will send the correct license-type identifier to the API when creating TDPS licenses.
- Administration Console: The Administration Console now uses the Registration Server API to enable/disable/wipe user accounts. (REGSERVER-803)
- Administration Console: Added functionality to resend Depot information to the user. (REGSERVER-896)
- Administration Console: You can now filter the license table by expiry date, contract number, and holder email. The contract number and holder email have been added to the table, and the rest of the columns have been compacted slightly to create more space. (REGSERVER-885)
- Administration Console: Trial licenses are marked with a "Trial: <end date>" tag in the "More Details" section of the user overview table, the user editing page, and the license overview. (REGSERVER-891)
- Administration Console: Licenses will now be deleted with the new deletelicense API function. (REGSERVER-883)

- Administration Console: The user overview will display 'N/A' rather than 'Free' as the user's highest license, if the user has no installations yet. (REGSERVER-904)
- Administration Console: The **Create Depot** page has been reworked to be more straightforward, and will perform better validation to prevent users from different providers getting assigned to the same Depot. The form now also allows creating a depot as the default depot for the selected user. (REGSERVER-700, REGSERVER-907, REGSERVER-913)
- Administration Console: Searching for a username on the main user list is now case insensitive when the entire username is provided. (REGSERVER-906)
- Administration Console: Most of the input forms on the Administration Console will automatically trim leading and trailing whitespace from text fields. (REGSERVER-912)
- API: Fixed a bug in the wipedevice function that prevented the "wipeout pending" flag to be set. (REGSERVER-892)
- API: Fixed a bug in the sendinvitation function that caused additional Depots not longer to be sent to a user's devices. (REGSERVER-896)
- API: Fixed a bug creating default licenses for a user belonging to a different provider. (REGSERVER-889)
- Installation: Fixed a minor syntax error in RegServerSetup.pbt
- See the changelog-3.0.018.8 change log for additional changes.

#### 11.1.7 3.0.019.2 (2015-03-05)

- Administration Console: Added support for setting the restricted feature flag on licenses (previously labeled enterprise).
- Administration Console/Documentation: Updated the TeamDrive logo to the new branding.
- Administration Console: Check a license's extreference before allow editing of TDPS licenses. (REGSERVER-855)
- Administration Console: Continue to show only the selected license after jumping to a specific license in licenceAdmin.php and then removing a user from it.
- Administration Console: Licenses are edited strictly via the API, added the **Send email** button to all forms, made license type editable.
- API: Added new functions: deactivateuser, disableuser, enableuser, updated API reference documentation accordingly.
- Registration Server: added check to handle an empty LicenseEmail field when sending out license change notifications to a provider. (REGSERVER-871)
- See the changelog-3.0.018.7 change log for additional changes.

#### 11.1.8 3.0.019.1 (2015-02-19)

- API: Added new function setdepartment to set the department reference for a user.
- Administration Console: Added <changeinfo> to the following Host Server API calls: createDepot, (de) activateDepot, and createDepot.
- Registration Server: Fixed bug in returning the Server's capability bits to the Client.
- See the changelog-3.0.018.6 change log for additional changes.

#### 11.1.9 3.0.019.0 (2015-01-22)

• Initial release (based on 3.0.018.5).

TeamDrive Registration Server Vin	tual Appliance	Installation and C	onfiguration, Re	lease 3.5.7.0

### **RELEASE NOTES - VERSION 3.0.018**

TeamDrive Registration Server version 3.0.018 is the next major release following after version 3.0.017.

Version 3.0.018 contains the following features and notable differences compared to version 3.0.017:

- As a security enhancement, TeamDrive user passwords stored on the Registration Server are now hashed using the bcrypt algorithm instead of the previously used salted MD5 method. When logging in with a TeamDrive Client version 3.2.0 (Build: 536) or newer, existing hashed passwords are automatically converted into the new format.
- Changing, invalidating or resetting a user's password now also triggers sending an email to the affected user. For this purpose, the following new mail templates were added: passwd-changed, passwd-invalidated and passwd-reset.
- The Registration Server now supports sharing and synchronizing user profile information across all of the user's devices and with other users, e.g. initials, registration email, profile picture, full name, phone (telephone number), mobile (telephone number). Before, this information was shared with other users on a per-Space basis. Only users that share Spaces are able to exchange profile data with this new method. This feature will be supported by a future TeamDrive Client version.
- The expiry date of licenses is now properly checked via the "Expire Licenses" auto task. Users receive an advance notification 10 and 3 days before the license expires. When the date provided in the Valid until field has been reached, the user receives a final notification and his license will be reverted to the default free license. The following email templates were added to facilitate the notification: license-expirein10days, license-expirein3days and license-expired-en. To avoid disruptions/surprises when upgrading from previous Registration Server versions, the update function setLicenseExpiryDefault() will set the default value of ENABLE\_LICENSE\_EXPIRY to False for providers that already have licenses with an expiry date. When performin a new installation or adding a new provider account, license expiration will be enabled by default.
- Email templates now support the [[BRAND]] macro, to replace the term "TeamDrive" with another string if required. This can be defined via the EMAIL/BRAND\_NAME provider setting. The default is TeamDrive.
- Most parts of the TeamDrive Registration Server installation can now be performed via RPM on Red Hat Enterprise Linux 6 and derivative distributions, which significantly improves the installation procedure and the process of applying updates. In particular, the following components are now provided in the form of RPM packages:
  - The PBT-based Registration Server (td-regserver-3.5.7.0-0.el6.noarch.rpm, files installed in /usr/local/primebase/setup/scripts)
  - The PHP-based Administration Console and support files (td-regserver-adminconsole-3.5.7.0-0.el6.noarch.rpm, files installed in /var/www/html/adminconsole and /var/www/html/tdlibs)
  - Registration Server documentation in HTML format (td-regserver-doc-html-3.5.7.0-0.el6.noarch.rpm, files installed in the Apache server's document /var/www/html/td-regserver-doc/, access to the documentation can be restricted by editing /etc/httpd/conf.d/td-regserver-doc.conf).

- The PrimeBase Application Environment (PrimeBase\_TD-4.5.48.<br/>build>-0.el6.x86\_64.rpm installed in /usr/local/primebase), including the PrimeBase Apache module mod\_pbt (installed in /usr/lib64/httpd/modules/mod\_pbt.so) and some support scripts and configuration files in /etc/.
- The installation package now contains a script mysql\_install.sh that performs the creation of the required teamdrive MySQL user account and populating the databases required for the Registration Server.
- The installation package now contains a log rotation script, to support rotation and compression of the Registration Server's log files.
- The installation now uses the default MySQL data directory location (/var/lib/mysql) instead of defining a custom one (/regdb). The default MySQL configuration settings for my.cnf have been reviewed and adjusted.
- The automatic service startup at bootup time is now configured using the distribution's <code>chkconfig</code> utility instead of changing the <code>Boot</code> options in file <code>/usr/local/primebase/pbstab</code>. The PrimeBase\_TD RPM package provides the required SysV init script <code>/etc/init.d/teamdrive</code> to facilitate this.
- The term "Distributor" has been replaced with "Provider" in most occasions.
- The obsolete settings UseExternalAuthentification and UseExternalAuthentificationCall have been removed. External authentication is now enabled by setting AUTHSERVICE/USE\_AUTH\_SERVICE to True.
- In previous versions, the setting AUTH\_VERIFY\_PWD\_FREQ did not have any effect (it was added without the actual implementation by accident). Starting with version 3.0.018, a user's Clients will be logged out from the TeamDrive Service after the time defined in this setting. To avoid surprises and a change in behaviour after an upgrade, updating from a previous version of the Registration Server suggests calling the update function setLoginFreqToZero(); to change this setting to 0 for any existing Provider.

The PHP-based Administration Console received several new features, numerous usability enhancements and security improvements. Some notable highlights include:

- Tabular output (e.g. a filtered list of users, devices or licenses) can now be exported to CSV files.
- Tabular output now indicates the current sort order and column name with a small arrow icon.
- The columns visible in the table displayed on the **Manage Users** and **Manage Licences** pages are now configurable.
- The summary display of a user's licenses ("Licenses owned" and "Licenses used") on the **Manage Users** page has been simplified.
- The list of Spaces in a user's Depot is now displayed as a sortable table.
- It's now possible to wipe or delete multiple devices of a user at once.
- The Registration Server's Authorization Sequence (required for exchanging invitations with users on other Registration Servers via TDNS) can now be obtained from the Administration Console via Edit Settings -> RegServer -> AuthorizationSequence.
- After successful registration, a Host Server's activation key is now displayed on the **Manage Servers** page, to simplify the registration process for new Host Servers.
- It is now possible to remove registered Host Servers via the **Manage Servers** page.
- The Administration Console now supports viewing a selection of server log files directly in the web browser instead of requiring logging in on the server's console. The **View Server Logs** page is only visible for the Registration Server's default provider and any user having the HAS\_VIEW\_SERVER\_LOGS\_RIGHTS privilege. The list of log files is defined in the (read-only) Reg Server setting ServerLogFiles and can only be modified by updating the setting in the database directly. Log files can only be viewed if the user that the Apache HTTP Server is running under (usually apache) has the required access privileges to view these files.

- Most of the Administration Console Settings are now stored in table TD2Setting of the MySQL database instead of the configuration file tdlibs/globals.php and can be configured via the Administration Console instead:
  - LoginSecurity/LoginSessionTimeout (default: 30)
  - LoginSecurity/FailedLoginLog(default: /var/log/td-adminconsole-failedlogins.log)
  - LoginSecurity/LoginMaxAttempts (default: 5)
  - LoginSecurity/LoginMaxInterval (default: 60)
  - RegServer/ApiLogFile (default: /var/log/td-adminconsole-api.log)
  - RegServer/RegServerAPIURL (previously known as \$regServerUrl, not set by default)
  - RegServer/ServerTimeZone (default: Europe/Berlin)

The only information required in globals.php is the MySQL connection string to access the Registration Server's MySQL database. Alternatively, these credentials can be provided from a separate MySQL configuration file. See chapter Administration Console MySQL Configuration for details.

- Disabling a user does no longer provide the **apply to devices** option, as it's sufficient to disable the user account to block access to the TeamDrive service.
- A user's Space Depots on a Host Server can be activated/deactivated (added in 3.0.018.4, requires Host Server version 3.0.013.8 or later).
- The default provider can now set new passwords for other providers (added in 3.0.018.3).
- Changing the Provider setting AUTHSERVICE/USE\_AUTH\_SERVICE to True now automatically adds the other required settings like AUTH\_LOGIN\_URL and VERIFY\_AUTH\_TOKEN\_URL.
- The provider filter selection list now also prints the company name after the 4-letter code.
- An option was added to assign an existing license to a user when editing the user's details.
- Various settings that used to expect values in bytes only now provide an option to select other units like "MB" or "GB".
- Input fields that expect a date now provide a date picker, to simplify the entering of dates.
- Filter options by date now provide a more intuitive way to define "before", "at" or "after" the entered date.

# 12.1 Change Log - Version 3.0.018

#### 12.1.1 3.0.018.9 (YYYY-MM-DD)

- Administration Console: update copyright date (REGSERVER-915)
- Administration Console: fixed a session-handling issue related to parallel ajax requests (the result would usually be a "session variables not set" error in the adminconsole)

#### 12.1.2 3.0.018.8 (2015-04-07)

- Administration Console: prevent editing of the valid until license field for licenses that are not either in the active or expired phase, as this may cause problems with the restricted license feature. (REGSERVER-886)
- Administration Console: the restricted license feature flag will be sent to the API as restricted rather than enterprise (REGSERVER-869)
- Administration Console: Restricted licenses are marked with (Restricted) on the user overview and user details pages. (REGSERVER-877)

- Administration Console: Allow displaying and entering language codes longer than two characters on the user editing page. (REGSERVER-898)
- Administration Console: Fixed a bug that caused an incorrect count of a user's installations and invitations on the user overview page. (REGSERVER-901)
- Administration Console: Fixed a bug on the edit-user page that prevented editing accounts that had been flagged for deletion. (REGSERVER-902)
- Administration Console: The Administration Console will now send the affected user's provider code instead of the provider code of the user logged into the Administration Console when creating Depots and inviting other users to that Depot. (TRUS-61)
- API: The API now allows setting language codes as defined in RFC 5646 (e.g. en\_US or de\_DE) which will be used by TD4 clients when registering a new user. (REGSERVER-898)
- Registration Server: Improved error logging: the output of several error messages (e.g. error codes -24916, -24919, -24909, -24913 or -24912) is now truncated and reduced to the relevant parts.

Error messages are now dumped in the following form:

```
03/16/2015 15:23:19 #1 ERROR: ERROR -24777: "reg_shared.pbt"@client line 183: This is an error! [command=setparcels;device=377]
```

The Registration Server now reads out the log level defined in variable 342 of the pbvm.env configuration file so that it is used in code run by the PBT Apache module mod\_pbt (previously, the log level was ignored by the PBT module). Valid log values are: 0=Off, 1=Errors, 2=Warnings, 3=Trace. (REGSERVER-859)

- Registration Server: When creating a new device, the device now receives the same license as all other devices, independent of the license's status. (REGSERVER-888)
- Documentation: Fixed link structure in the HTML documentation so that clicking **Next** and **Previous** works as expected (REGSERVER-908)
- Documentation: Removed the chapter that describes the MySQL databases and tables that will be installed from the Reference Guide. (REGSERVER-899)

#### 12.1.3 3.0.018.7 (2015-03-05)

- Administration Console: Added support for setting the restricted feature flag on licenses (previously labeled enterprise).
- Administration console: Updated list of template types viewed in the mail queue view. (REGSERVER-841)
- Administration console: Updated misleading text when viewing device messages from users located on another server. (REGSERVER-839)
- Registration Server: Fixed that ProfileDataExchangeEnabled was not checked when changing a user's email address and the Registration Server database schema has not been converted to the 3.0.018 schema. (REGSERVER-849)
- API: Fixed that UserEmailUnique was not enforced when registering users via the API. (REGSERVER-730)
- API: Added support for setting the "Restricted" license flag, which can be used to disable/limit certain TD 4 Client functionality. Previously, this feature flag was labeled "Enterprise", but it was not actively used. (REGSERVER-867)
- Registration Server: Added missing provider setting REDIRECT\_REDIRECT\_HOME that sets the provider's home page URL used in the user's start menu. (REGSERVER-851)
- Registration Server: fixed mail template fallback code to fall back to the English templates as a last resort, if a default template in the provider's default language is not available. (REGSERVER-858)
- Documentation: Updated API chapter and replaced the incorrect statement that the temporary password generated by the sendpassword API call expires after a time period of 10 minutes with a notice that

a generated temporary password remains active and unchanged until the user's password will be changed. (REGSERVER-870)

#### 12.1.4 3.0.018.6 (2015-02-19)

- Installation: To simplify the configuration for new deployments, the default license issued to Clients is now a Professional license including WebDAV support (the value of CLIENT/DEFAULT\_FREE\_FEATURE was changed from 3 to 10). This change only affects new Registration Server installations, the setting remains unchanged when updating existing installations. (REGSERVER-821)
- Installation: Updated mysql\_install.sh to re-create InnoDB log files after changing innodb\_log\_file\_size in my.cnf. (REGSERVER-847)
- Installation: fixed bug in the setLicenseExpiryDefault () upgrade routine which inserted incorrect entries into the td2reg.TD2OwnerMeta table for existing licenses having a non-NULL value in the ValidUntil column. (REGSERVER-848)

If you have have performed an upgrade from a previous Registration Server version to version 3.0.018 before (which included calling setLicenseExpiryDefault()) and you have issued licenses with an expiry date, please perform the following steps to remove the incorrect entries. Start the MySQL client mysql as user teamdrive and enter the following command to delete the entries:

```
mysql> DELETE FROM td2reg.TD2OwnerMeta \
    -> WHERE Name="ENABLE_LICENSE_EXPIRY" AND \
    -> OwnerID NOT IN (SELECT DISTINCT ID FROM td2reg.TD2Owner);
```

Afterwards, verify the setting ENABLE\_LICENSE\_EXPIRY for all Providers hosted on your Registration Server and only set it to True when this provider intends to issue licenses with an expiry date.

Note that while it was possible to create licenses with an expiry date in previous versions, the Registration Server did not actually check this date prior to version 3.0.018. To avoid an unexpected expiry of existing licenses after upgrading to version 3.0.018, the upgrade function <code>setLicenseExpiryDefault()</code> checks all existing licenses during an upgrade and sets the Provider setting <code>ENABLE\_LICENSE\_EXPIRY</code> to <code>False</code> for the respective Provider.

- Administration Console: Added missing <distributor> field to the cancellicense and resetpassword API calls that prevented the default provider from deleting licenses or resetting the user passwords for other providers hosted on the same Registration Server. (REGSERVER-827)
- Administration Console: Fixed bug where **View mail queue** did not show all queued email messages (outgoing invitation emails to unregistered users were not displayed). (REGSERVER-818)
- Administration Console: when importing email templates from the file system into the database, line endings are now automatically converted to be properly terminated with CRLF (\r\n)
- Admin Console: Fixed error message API error code: -30100, message: User name not provided when deleting a user's default Depot (the Depot was still deleted as requested). (REGSERVER-835)
- Administration Console: updated the regular expression that checks for valid URLs in the the LogUploadURL field to accept URLs beginning with https as well. (REGSERVER-837)

Note that this change is not applied automatically to the configuration table during an update. For existing installations, you need to update the field Format in table td2reg.TD2Setting for this setting as follows, if you want to change the URL via the Administration Console:

```
mysql> UPDATE td2reg.TD2Setting \
SET Format="^(http|https)://[a-zA-Z0-9\-\./]+/.-$" \
WHERE NAME="LogUploadURL";
```

• Administration Console: Fixed bug that prevented users logged into the Admin Console with their "magic username" to set their password. Also improved session handling to not drop the session when a user logged into the Admin Console changes his own password (which invalidated the existing session before).

- API: The call getuserdata failed with User does not exist, if USE\_EMAIL\_AS\_REFERENCE was set to True and the email address was used as the user name. (REGSERVER-824)
- Registration Server: When using external authentication, TD4 Clients could sometimes receive spurious logout events, requiring the user to log in again. Please note that this bug fix may cause Clients that use external authentication to logout again *once* after the upgrade. After that, such apparently random log-outs should no longer occur. (REGSERVER-820)
- Registration Server: Fixed wrong path in the fallback routine that is supposed to use the default mail template for templates missing from a provider's template folder. (REGSERVER-842)
- Registration Server: Fixed bug that caused file comment notification emails to include the recipient's email address in the From:-Header instead of the sender's email address. (REGSERVER-843)
- Registration Server: When changing HAS\_DEFAULT\_DEPOT from True to False, a user's devices no longer offered a user's already existing default depot for creating Spaces. (REGSERVER-834)
- Registration Server: Outgoing email messages (e.g. Space invitations) could violate RFC 5321, if templates did not use the appropriate line termination character sequence (CRLF, \r\n). Now, all outgoing email messages are reformatted before submission to the MTA. (REGSERVER-833)
- Registration Server: Fixed bug that prevented users from logging in with their user name in different capitalization if UserNameCaseInsensitive was set to True (which is the default) (REGSERVER-823)
- Registration Server: Shortened the temporary password that gets generated and mailed to a user when a user's password needs to be changed (e.g. via the "Forgotten Password" option in the Client or via the sendpassword API call. Previously, the temporary password consisted of a random MD5 string (32 characters), that turned out to be difficult to handle (e.g. on mobile devices). It now returns a combination of the characters 0-9, a-z and A-Z (excluding 0, 0, 1 and 1, which can be misread). The length of the temporary password now depends on the Client version: 2.x -> 32 characters (unchanged), 3.x -> 8 characters, 4.x -> 5 characters. The 3.x and 4.x Clients have been changed to accept 4 or more characters, the API uses the version of the most recently used device. (REGSERVER-831)
- upload.php: Improved security of the PHP script that accepts Client debug log uploads (e.g. to prevent potential XSS attacks), removed absolute path name from the generated upload status file. Note: this script is not included in the RPM distribution and is not installed by default. (REGSERVER-836)

#### 12.1.5 3.0.018.5 (2015-01-23)

- Registration Server: Fixed Space invitation emails to existing users that contained the recipient as the sender in the mail header. (REGSERVER-817)
- Installation: added a new RPM package td-regserver-doc-html that contains the Registration Server documentation in HTML format, installed in the Registration Server's Apache document root /var/www/html/td-regserver-doc/. Access to the documentation can be restricted by editing /etc/httpd/conf.d/td-regserver-doc.conf. (REGSERVER-816)
- Registration Server: disabled banner support for legacy TD 2.x clients

#### 12.1.6 3.0.018.4 (2015-01-13)

- Administration Console: Improved reporting of HTTP errors during API requests. (REGSERVER-798)
- Administration Console: Fixed API error changing a user's email address if the user name contained UTF-8 characters. (REGSERVER-775)
- Administration Console: fixed support for activating/deactivating Space Depots. (REGSERVER-810) This requires Host Server version 3.0.013.8 or later.

#### 12.1.7 3.0.018.3 (2014-12-17)

- Administration Console: fixed incorrect hex encoding of email templates when initially importing them from the file system into the database. (REGSERVER-806)
- Administration Console: added new Reg Server setting RegServer/RegServerAPIURL for setting a custom URL to issue Reg Server API requests (e.g. in case of a dedicated API server or if https should be used for API requests). If not set, the API URL will be derived from the RegServerURL setting (REGSERVER-799).
- Administration Console: The default provider can now set new passwords for other providers (REGSERVER-768).
- Installation: removed <aPIChecksumSalt> from RegServerSetup.xml and updated the installation instructions accordingly, to simplify the installation process (this value is generated by RegServerSetup.pbt automatically during the initial installation).
- Installation: updated installation instructions and VM installation script to install the php-mbstring package (required for the email template import into the database). (REGSERVER-802)
- Installation: updated installation instructions and VM installation script to set date.timezone in /etc/php.ini, to avoid frequent PHP warning messages when using the CSV import cron job. (REGSERVER-801)
- Installation: the RPM now automatically re-creates the file StartupCache.pbt and calls HTTPRequest.pbt during an upgrade (e.g. to add new Reg Server settings) (REGSERVER-800)
- Installation: added max\_allowed\_packet=2M to the MySQL configuration file my.cnf, to support uploading User Profile information containing profile pictures. In order to support this feature, the PrimeBase\_TD package also needs to be updated to version 4548.120 or newer (TDCLIENT-1663).
- Installation: changed MaxRequestsPerChild in httpd.conf from 0 to 10000, to ensure Apache child processes are restarted from time to time (REGSERVER-762)
- Registration Server: Fixed that SETTING\_TDNS\_PROXY\_URL gets overwritten by the SETTING\_HOST\_PROXY\_URL setting (in case accessing TDNS requires using a different proxy server than accessing the Host Server (REGSERVER-769).

#### 12.1.8 3.0.018.2 (2014-11-12)

- Fixed bug in propagating email address changes to other devices belonging to a user
- Fixed bug in deleting a user's privileges when deleting the user's account (REGSERVER-734)
- Fixed issue with store forward messages that were not forwarded to a user upon registration (REGSERVER-759)
- Administration Console: Fixed encoding issue when adding users with usernames containing UTF-8 characters (REGSERVER-756)
- Administration Console: Fixed minor bug in the "Add new provider settings" menu (REGSERVER-747)
- RegServerSetup.xml: Fixed missing closing bracket in the APIChecksumSalt tag.
- API: fixed addXMLDepot call that returned invalid URLs when the setting SIMULATE\_REGSERVER\_20 was enabled. (REGSERVER-741)

#### 12.1.9 3.0.018.1 (2014-11-05)

• Initial public release

TeamDrive Registration Server	Virtual Appliance	Installation and C	Configuration, F	Release 3.5.7.0

## **THIRTEEN**

## **RELEASE NOTES - VERSION 3.0.017**

Table 13.1: Release Notes - Version 3.0.017

**Build Date** 

2014-09-02

Version

30017.13

Comment

2014-09-02	30017.13		
		Admin Console: show extreference in the license Administration screen	
		Security improvement: fixed OS permissions/ownerships of some configuration files and log files containing plaintext passwords (REGSERVER-599)	
		Admin Console: Security improvement: Don't display the Console version on the login page (REGSERVER-558)	
		• Virtual Appliance: set ServerTokens to Prod and ServerSignature to Off in httpd.conf, to disable	
		displaying the Apache HTTP Server version and OS version in the HTTP headers and on error pages (REGSERVER-608)	
		• Added missing tag <apisendemail> in DIST.xml template file</apisendemail>	
		• Security improvement: disabled unneeded HTTP methods in pbt.conf (only allow GET, POST, disable PUT, HEAD, OPTIONS, TRACE) (REGSERVER-613)	
		• API: added new API call removedepotfromuser extended setdepotforuser. Fixed bug in setreference	
		and removed deprecated location-Support in getHostForDistributor. Fixed error handling in setinviteduser. Updated API-Version number to "1.0.005".	
		• For monitoring purposes, calling the Reg Server's ping URL with the optional parameter tdns=\$true''(e.g.	
		'http://regserver.yourdomain.com/pbas/td2as/reg/ping.z now also performs a TDNS lookup, to verify that the communica- tion between the Reg Server and TDNS is working properly.	xml?tdr
		Continued on next page	

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Table 13.1 – continued from previous page

Duild Data Varaian	lable 13.1 – continued from previous page
Build Date Version 2014-07-09 30017.1	Comment
2014-07-09 30017.1	<ul> <li>Updated to requiring PrimeBase 4.5.48, updated pbstab and documentation accordingly. This version of PrimeBase now installs a shell profile file by default and provides a proper SysV init script that can be used to enable/disable the pbac_mailer background task.</li> <li>Admin Console: Fixed wrong escaping of HTML characters in the device messages popup (REGSERVER-575)</li> <li>Admin Console: changed session timeout from 10m to 30m</li> <li>Admin Console: Added more fields to license editing page</li> <li>RegServerSetup.pbt now sets APIAllowSettingDistributor to true if another distributor is added (REGSERVER-579)</li> <li>Added missing globalDepotID to default depots for clients with two accounts on the same server(s). (REGSERVER-583) (this fix also requires an updated Host Server having the fix from HOSTSERVER-326)</li> </ul>
2014-06-26 30017.1	1
2011 00 20 30017.1	Admin Console: "Create Depot" now accepts storage limits in other units than bytes. Unified the UI with regards to selecting a Depot owner and selecting Users to invite (REGSERVER-574)
2014-06-17 30017.1	<ul> <li>Admin Console: Added confirmation checkbox for deleting a user's license when deleting the user (REGSERVER-554)</li> <li>Admin Console: Improved listing of licenses to no longer show one entry per Device for the same license (REGSERVER-565)</li> <li>Admin Console: Replaced "parcel" with "key repository", replaced "Packet" with "Package" in the License creation/editing dialogues (REGSERVER-567)</li> <li>Admin Console: Added exporting tables as CSV function.</li> <li>Fixed missing LOG_UPLOADS setting in upload.php log upload script (REGSERVER-559)</li> <li>Added Proxy support in upgradeDefaultDepot</li> <li>Major documentation rewrite: added general reference and API documentation, converted all documents to reStructured-Text/Sphinx</li> <li>RegServerSetup.xml: Fixed incorrect closing tag ( </li> <li>( /ProviderInfoURL&gt; -&gt;  </li> </ul>
2014-04-17 30017.9	<ul> <li>Removed misleading error output in csvimportregserver.php</li> <li>Fixed default license key error using the API (REGSERVER-526)</li> <li>Improved description for StoreRegistrationDeviceIPinSecon (REGSERVER-532)</li> <li>Admin Console: bugfix for editUser.php: wrong user got displayed when changing depot limits.</li> <li>Admin Console: editUser.php didn't display "extauthid" in all cases (REGSERVER-537)</li> <li>Admin Console: Display activation code in device-list entry for deactivated tdhosting "users"</li> </ul>

Table 13.1 – continued from previous page

D "11D 1		Table 13.1 – continued from previous page
Build Date	Version	Comment
2014-03-27	30017.8	<ul> <li>Admin Console: server/distributor settings can now be empty strings (REGSERVER-476)</li> <li>Admin Console: displays a warning if LOGIN_IP is not set</li> <li>REGSERVER-464: RegServerSetup.pbt now prints the Authentication Sequence during initial install</li> <li>REGSERVER-494: Sending notification to users located on different Reg-Server returned "remote authorization not allowed"</li> <li>Improved error handling in case of empty hosting_url or hosting_name</li> <li>REGSERVER-507: Don't create user accounts in p1reg.sql</li> <li>RegServerSetup.pbt: Improved screen output for readability and clarity</li> <li>RegServerSetup.xml: Default for <tdnsenabled> must be \$true to avoid errors for a default setup</tdnsenabled></li> <li>OWNERMETA_CSV_IMPORT_ACTIVE should not add OWNERMETA_CSV_UPLOAD_DIR, OWNERMETA_CSV_ERROR_DIR and OWNERMETA_CSV_SUCCESS_DIR, because we support import using the database or a hot folder. Default is using the database and therefore the Dir-Settings are not required.</li> <li>Packaging: Updated and added DIST.xml to the distribution</li> <li>Fixed link in bannerAdmin.php</li> <li>Removed duplicate code in RegServerSetup.pbt</li> </ul>
2014-03-14	30017.7	Fixed nasty typo in RegServerSetup.xml
2014-03-14	30017.6	<ul> <li>REGSERVER-478: Deleting TD2FreeUserStorage and TD2Parcel in case of deleting a user</li> <li>reg_init.pbt: Now only use the curl-based code to verify external logins (both via http and https)</li> <li>External auth: Updated LDAP ext auth example: implement function base64url to encode the token, to avoid "+" and "/" being included in the token string.</li> <li>REGSERVER-471: Admin Console XSS security fixes related to TD2User</li> <li>External auth: fixed REGSERVER-443 (Sample login page defaults to "Password lost", not "Login"), changed error messages to show the same error regardless if user name or password are wrong.</li> <li>Admin Console: moved failed-logins log file to /var/log/td-adminconsole-failedlogins.log. NOTE: this log file must now be created during installation</li> </ul>
2014-02-25	30017.5	<ul> <li>Updated pbstab version number from 4546 to 4547</li> <li>Added deleteDistributor to RegServerSetup.pbt</li> <li>Executing HTTPRequest.pbt in RegServerSetup.pbt requires no location</li> <li>RegServerSetup.pbt: Generate a mysql update script if changes are required to the database structure</li> <li>Handle the case that the TD2Setting.Format column does not exist, when creating system variables</li> </ul>
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Table 13.1 – continued from previous page

Build Date	Version	Comment   Comm
2014-02-07	30017.4	- Commont
2014-02-07	30017.4	<ul> <li>REGSERVER-426: Admin Console: changed API log file location to /var/log/td-adminconsole-api.log</li> <li>Admin Console: added option to edit a depots transfer limit</li> <li>REGSERVER-428: Removed duplicate entry <useremailunique> from section <regserver> in RegServerSetup.xml and RegServerSetup.pbt</regserver></useremailunique></li> <li>Admin Console: improved test to check if the setDepot function is available on a host server</li> <li>Install upload.php into logupload/upload.php instead the document root</li> <li>Admin: user simply gets a warning when trying to call setdepot on a host server that does not support it</li> <li>pbt.conf: Reduced mod_pbt log level from 2 (PBT_TRACE) to 1 (ERROR_TRACE) to reduce default log noise in /tmp/pbt_mod.trace</li> <li>Admin: fixed regex that prevented changing the LogUploadURL setting</li> <li>REGSERVER-432: API call upgradelicense no longer throws an error if feature is empty</li> <li>Admin Console: the API log now correctly shows entries that don't have usernames</li> <li>REGSERVER-436: Setting HAS_DEFAULT_DEPOT to true, creates all missing hosting system parameters</li> </ul>
2014-02-04	30017.3	Bug fixes: REGSERVER-424, double <teamdrive> tag removed, fixed invitations when a user was registered with same email on 2 other Reg Servers, Added Download-URL for invitation mail templates</teamdrive>
2014-01-30	30017.2	<ul> <li>Renamed out.log to api.log</li> <li>Fixed RegEx for API_IP_ACCESS</li> <li>Admin Console: Changed default mysql username to teamdrive</li> <li>Updated pbvm.env to write the log file into /var/log/pbvm.log (REGSERVER-423)</li> <li>REGSERVER-422: changed the default log file location in pbstab for the pbac_mailer from /tmp/mail.log to /var/log/pbac_mailer.log</li> <li>Removed setup/pbas.env from the installation package</li> </ul>
2014-01-23	30017.1	• First build using the scripted build, updated RegServerSetup.pbt and included some Admin Console fixes
2013-10-23	30017	Not final; Bcrypt is still missing

**CHAPTER** 

## **FOURTEEN**

#### **APPENDIX**

## 14.1 Glossary

**Client** The software application used by users to interact with the TeamDrive system. Can be customized to various degrees. Every device requires a Client application.

**Device** A computer used by a user to access the TeamDrive system.

**Installation** Simply refers to the installation of the client application on a device.

User A person using the TeamDrive System.

**Provider (aka Distributor or Tenant)** The "owner" of some set of Users. See provider concept for a detailed explanation.

**Space** A virtual folder containing data that can be shared with other TeamDrive users. This is what TeamDrive is all about.

### 14.2 Abbreviations

PBAC Prime Base Automation Client

PBAS Prime Base Application Server

PBEE Prime Base Environment Editor

PBCON Prime Base Console

PBT Prime Base Talk

SAKH Server Access Key HTTP for TeamDrive 2.0 Clients

TDES Team Drive Enterprise Server

TDNS Team Drive Name Service

TDPS Team Drive Personal Server

TDRS Team Drive Registration Server

TDSV Same as SAKH, but for TeamDrive 3.0 Clients: Team Drive Ser ver

TeamDrive Registration Server Vi	rtual Appliance	Installation and C	Configuration, Rele	ease 3.5.7.0
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RFC RFC 5321, 54 RFC 5646, 52